



1. The AIA Your Happiness Matters Campaign (“Promotion”) is organised by AIA Singapore Private Limited (UEN: 201106386R) (“AIA”) and shall run from 18 October 2021 at 0900 hours (Singapore time) until 31 January 2022 at 2359 hours (Singapore time), or until all free AIA Your Happiness Cover have been applied for, whichever is earlier (“Promotion Period”) and is open to Singapore Residents age 18 to 65 years old (age last birthday) (“Eligible Customers”).
2. Under this Promotion, Eligible Customers who successfully apply for the AIA Your Happiness Cover (“Plan”) from AIA will be entitled (i) one (1) complimentary medium cup of Taiwan milk tea with non-seasonal toppings or Jasmine Green Tea with non-seasonal toppings redeemable from Playmade by 丸作 until 31 March 2022, and (ii) provided automatic cover under the Plan from the date of application until 31 March 2022 (unless otherwise earlier terminated under the terms and conditions set out in Plan’s policy contract). Redemption details, Policy Contract of the Plan and relevant terms and conditions will be sent via email to Eligible Customers who successfully apply for the Plan.
3. The **AIA Your Happiness Cover is a complimentary policy from AIA Singapore Private Limited (UEN: 201106386R)**. Please refer to the policy contract for the benefits, full terms and conditions, and exclusions. There are certain conditions for which no benefits will be payable.

<b>Benefits* under the Plan</b>	<b>Amount Covered (SGD) / Details</b>
<b>1. Basic Health Screening</b> ( <i>Limited to first 5,000 redemptions by Insureds under the Plan</i> )	Cost of 1 screening per person
<b>2. Teleconsultation Benefit</b> - Consultation only (excludes medication & delivery costs of medication)	As charged, up to 3 visits
<b>3. Post-health Screening Report Teleconsultation Review</b> - Consultation only (excludes medication & delivery costs of medication)	As charged, up to 1 visit
<b>4. 15-min Teleconsultation with a Certified Psychologist for Mental Wellness</b> ( <i>Limited to first 1,000 redemptions by Insureds under the Plan</i> )	As charged, up to 1 visit
<b>Overall maximum number of visits for Benefit 2, 3 and 4 for each Insured under the Plan</b>	3 visits

\*subject to the terms and conditions, and exclusions set out in the Plan’s policy contract

4. All insurance applications for the Plan under this Promotion are subject to AIA’s underwriting and acceptance. This is not a contract of insurance. The precise terms and conditions of the Plan, including exclusions whereby the benefits under the Plan may not be paid out, are specified in the policy contract of the Plan. Please refer to the Plan’s policy contract for the benefits, full terms and conditions, and exclusions. There are certain conditions for which no benefits will be payable under the Plan.
5. To be eligible to apply for the Plan, the Eligible Customer:
  - (a) must be a resident of Singapore; and
  - (b) must be aged between 18 years old and 65 years old (age last birthday); and
  - (c) must provide his/her Marketing Consent (defined below) to AIA.
6. Provision of Marketing Consent by Eligible Customer to AIA means the Eligible Customer has provided his/her consent to the Marketing Consent clause as set out below:

“I [the Eligible Customer] agree that I want to know the latest promotions and customer benefits and consent to receiving marketing, advertising and promotional material from, and the conducting of consumer, marketing-related and other similar research and analysis by, AIA Persons<sup>[1]</sup> and to each of them collecting, using, disclosing, storing, retaining and processing all my personal data in accordance with the terms in this form and the AIA Personal Data Policy (Singapore) (<https://www.aia.com.sg/en/index/personal-data-policy.html>). I also consent to AIA Persons disclosing my personal data to independent third parties and

their representatives and for them to process my personal data, for such purposes. I may be contacted by<sup>[2]</sup> post, electronic transmission to or through my email addresses and social media accounts, voice calls and/or text message (e.g. SMS / MMS).

I understand that the consent provided by me in this form is in addition to and does not supersede any consent that given previously for the above purposes.

I may withdraw one or more consents that I have given, at any time via AIA Customer Care Hotline at 1800-248-8000, My AIA SG (<https://www.aia.com.sg/en/my-aia.html>) or by completing and submitting the relevant forms.

<sup>[1]</sup> "AIA Persons" refers to AIA Singapore Private Limited, its associated persons/organisations, its and their third party service providers and its and their representatives, whether within or outside Singapore.

<sup>[2]</sup> According to the postal and email addresses and all telephone numbers (of which I confirm that I am the user and/or subscriber) in AIA Persons' records."

7. AIA shall not be responsible for any loss, damage or delay in connection with the processing of application or claims processing for this policy which an Eligible Customer has qualified to be covered under this Promotion.
8. AIA reserve the right to terminate this Promotion at any time, and/or vary the terms and conditions governing this Promotion without prior notice or reason.
9. AIA shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties. Notwithstanding anything herein, AIA shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the products and/or services provided by third parties under this Promotion.
10. AIA's decision on all matters relating to the Promotion will be at its absolute discretion and will be final and binding on all participants of this Promotion.
11. Eligible Customers who participate in this Promotion will still be entitled to participate in other insurance related promotions organised by AIA.