

'AIA Your Happiness Cover' Promotional Campaign 2021

Terms & Conditions

Introduction

1. The 'AIA Your Happiness Cover' Promotional Campaign 2021 ("**Promotion**") is an initiative organised by AIA Singapore Private Limited ("**AIA**") from 26 Oct 2021 (00:00 GMT +8) to 31 January 2022 (23:59 GMT +8) (both dates inclusive) or when all 20,000 sign-up slots for the AIA Your Happiness Cover are taken up, whichever is earlier ("**Promotion Period**").
2. Any individual signing up for AIA's insurance products and/or services via the Promotion Page (as defined below) as part of the Promotion shall be deemed to have accepted and agreed to be bound by these terms and conditions ("**T&Cs**").
3. AIA may, at any time, in its sole discretion and without prior notice or liability to you, vary, modify and/or amend these T&Cs. Please review these terms and conditions periodically for changes and updates.
4. Participation in the Promotion is open to only existing Singtel Mobile Singapore Pte Ltd ("**Singtel**") Customers. Any Singtel Customer who participates in the Promotion shall hereinafter be referred to as a "**Participant**".
5. As part of the Promotion, the first twenty thousand (20,000) Participants who sign up for the AIA Your Happiness Cover during the Promotion Period via Promotion Sign-up Link (<https://www.aia.com.sg/en/happinesscampaign/app.html?unique=T00004>) will each receive one (1) redemption code (the "**GrabFood Redemption Code**") which will allow such Participant to receive one (1) \$5 GrabFood eVoucher.
6. For the avoidance of doubt, only twenty thousand (20,000) GrabFood Redemption Codes will be available, and the GrabFood Redemption Codes will be given out to eligible Participants on a "first-come-first-serve" basis.
7. The GrabFood Redemption Code will be given out only in conjunction with AIA Your Happiness Cover sign-ups effected via the Promotion Sign-up Link during the Promotion Period and shall not apply in relation to sign-ups for the AIA Your Happiness Cover via other channels.
8. Each Participant shall only be entitled to receive one (1) GrabFood Redemption Code under the Promotion.
9. The GrabFood Redemption Code will be sent to the Participant's email used to sign up for the AIA Your Happiness Cover and shall expire 3 months after issued. The GrabFood eVoucher is to be redeemed via the main Grab app using the GrabFood Redemption Code. Please note that redemption of GrabFood eVoucher via the GrabFood Redemption Code and use of the GrabFood eVoucher shall be subject to the eVoucher-issuing partner's terms of use, which may be amended from time to time. Any unredeemed or unused balance of the GrabFood eVoucher is non-refundable nor exchangeable for cash and will not be replaced upon expiry.
10. The GrabFood eVoucher cannot be used in conjunction with or in combination with any other GrabFood e-voucher codes, promo codes, promotions, campaigns, discounts and/or offers. It is only valid for use in Singapore, and is subjected to AIA's and Grab's terms and conditions of use, and such terms and conditions may be amended from time to time.
11. AIA reserves the right to disqualify an otherwise eligible person from participating in the Promotion or receiving rewards under the Promotion if AIA in its absolute discretion believes that such person may have contravened, will contravene or has contravened any of these T&Cs and/or may bring AIA into disrepute.

Collection and Use of Personal Data

12. For each sign-up of the AIA's insurance product and/or service via the Promotion Sign-Up Link, you consent to AIA collecting the following information in accordance with AIA Personal Data Policy (Singapore) (accessible at <https://www.aia.com.sg/en/index/personal-data-policy.html>).

13. For any inquiries on or withdrawal of consent in relation to the collection, use and/or disclosure of your personal data by AIA, participants may reach out to AIA via AIA Customer Care Hotline at 1800-248-8000 or [My AIA SG](#) (for policyholders only).

General

14. AIA reserves the right to hold void, cancel, suspend, or amend any component of the Promotion where AIA in its absolute discretion believes it necessary to do so, including but not limited to the right to replace and/or remove any discount, incentive and/or reward issued as part of the Promotion.
15. AIA accepts no responsibility for any redemption of GrabFood eVoucher which is not successfully completed due to any reason whatsoever, including but not limited to a technical fault or malfunction, computer hardware or software failure, satellite, network or server failure of any kind.
16. To the fullest extent permitted by applicable laws, AIA on behalf of its directors, officers, employees, suppliers, licensors, and service providers, excludes and disclaims liability for any losses and expenses of whatever nature and howsoever arising including, without limitation, any and all direct and indirect loss, liability, costs and/or damage in respect of any matter howsoever arising (whether in tort, negligence or otherwise) under and in connection with the Promotion, including loss of profit, loss of business, loss of use, loss of data, economical loss, general, special, punitive, incidental, direct and indirect and consequential damages.
17. Each participant taking part in the Promotion shall fully indemnify and hold harmless AIA, and each of their respective divisions, affiliates, subsidiaries, parent, directors, officers, employees and agents, and all others associated with the development and execution of this Promotion (collectively, the "**Indemnified Parties**") from any and all claims, damages, losses, demands, causes of action, proceedings, expenses (including without limitation reasonable attorneys' fees), and/or liabilities resulting or arising from or connected with, or claimed to have arisen, resulted from or be connected with: (i) the participant's submission, participation, attempt to participate, or inability to participate, in the Promotion; (ii) submission and/or use by the Indemnified Parties of any submission (and/or any parts thereof); (iii) the participant's failure to comply with any one or more of these terms and conditions or any applicable laws, rules or regulations; (iv) the unauthorized use by the participant of, as applicable, the name, likeness, voice, work product, brand, trademark, logo of any person or entity; (v) the breach or alleged breach of any warranty, representation (including, without limitation any eligibility related representation) or covenant made by the participant in connection with the Promotion; (vi) acceptance and/or use of any prize or rewards awarded under the Promotion, if any; (vii) any right or benefit granted by the participant to AIA in connection with the Promotion; and/or (viii) the participant's negligence, wilful misconduct, violation of any applicable laws, rules or regulations or these terms and conditions, or his or her violation of any third party's intellectual property, privacy, publicity or other right.
18. If any provision of these terms and conditions is held to be invalid or unenforceable, then such provision shall (so far as it is invalid or unenforceable) be given no effect and shall be deemed not to be included in these terms and conditions without invalidating any of the remaining provisions of these terms and conditions.
19. No failure or delay by AIA in exercising any right or remedy provided by law under or pursuant to these terms and conditions shall impair such right or remedy or operate or be construed as a waiver or variation of it or preclude our exercise at any subsequent time and no single or partial exercise of any such right or remedy shall preclude any other or further exercise of it or the exercise of any other right or remedy. AIA's rights and remedies under or pursuant to these terms and conditions are cumulative, may be exercised as often as we consider appropriate and are in addition to AIA's rights and remedies under general law.
20. These terms and conditions shall be governed by and construed in accordance with the laws of Singapore.