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AIA GROUP FACTS

The largest life insurer in the world by market capitalisation and

100% FOCUSED ON ASIA

PAID MORE THAN **US\$16 BILLION**

benefits and claims during 2021

Serving the holders of more than

40 MILLION individual policies and over

17 MILLION participating members of group insurance schemes

Committed to NET-ZERO **GREENHOUSE GAS EMISSIONS BY 2050**

DIGITAL INSURER OF THE YEAR IN 2021 BY **INSURANCEASIA NEWS**

2022 GALLUP EXCEPTIONAL WORKPLACE AWARD



tion correct as at 31 Dec

AIA SINGAPORE COMPANY FACTSHEET

aia.com.sg

THE LARGEST LISTED COMPANY ON THE HONG KONG STOCK EXCHANGE

which is incorporated and headquartered in Hong Kong¹



NO.1 WORLDWIDE FOR MDRT REGISTERED MEMBERS

The only multinational company to top the table for eight consecutive years

Provides protection to people across Asia with total sum assured of

US\$2 TRILLION

TOP RATED PERFORMER

by Sustainlytics in the industry and region for ESG

PRESENCE IN 18 MARKETS

CHINA 1919 HONG KONG 1931 SINGAPORE 1931 **THAILAND 1938** PHILIPPINES 1947 MALAYSIA 1948 BRUNEI 1957 AUSTRALIA 1972 NEW ZEALAND 1981 CAMBODIA 2015

MACAU 1982 **INDONESIA** 1984 **KOREA 1987 TAIWAN 1990 VIETNAM 2000 INDIA 2001 SRI LANKA 2012 MYANMAR 2013**

ABOUT AIA SINGAPORE

For over a century, AIA has endeavoured to make a significant, positive impact for our customers and communities across Asia. Our Purpose to help millions of people live Healthier, Longer, Better Lives is at the heart of everything we do. Our Purpose guides the decisions we make and the actions we take as an organisation - empowering and enabling people to understand and manage their health, while meeting their long-term savings and protection needs.

In bringing our Purpose to life, we launched AIA One Billion (AOB) - our ambition to engage a billion people across Asia to live Healthier, Longer, Better Lives by 2030. AOB signifies our commitment to engage, educate and encourage communities to improve physical, mental and environmental wellness while championing financial inclusion. We believe that helping to create a healthier Asia is one of the most important and valuable things we can do for our communities, today and in the future.

Our passion in contributing to a healthier planet and healthier people shapes the commitment behind AIA's Environmental,

Social, and Governance (ESG) mandate to drive and deliver long-term sustainable outcomes for the individuals and families we serve.

As a leading insurer in Singapore, we have been serving generations of Singaporeans for more than 90 years since 1931. We understand what matters most - being financially prepared for every stage in life and having good health to enjoy life with your loved ones.

The AIA team and insurance representatives are grateful to our customers for placing their trust in us. We are committed to delivering our best every day, being their trusted partner and journeying with them through their lives. We will continually enhance our capabilities to provide compelling propositions and the best service experiences to meet their evolving needs, and enable people to live Healthier, Longer, Better Lives!

AIA SINGAPORE RECENT AWARDS



Best Employee Insurance Provider

For 16 consecutive years

& ADVISERS AWARDS 2022

Employee Benefits Provider of the Year

READER'S DIGEST TRUSTED BRAND

First Insurer to win the Platinum Award

for Life Insurance, 3 years consecutively

CHAMPIØNS

OF GOOD

CHAMPION OF GOOD 2022



HR VENDORS OF THE YEAR 2021 AWARDS Best Response to COVID-19



7TH ASIA TRUSTED LIFE AGENTS & ADVISERS AWARDS 2022 Digital Transformation of the Year



DOMESTIC LIFE INSURER AWARD For six consecutive years



Strong Capital Adequacy Ratio* (CAR): 210%



Value of New Business (VONB) at US\$161 MILLION. AIA Singapore delivered

double-digit Value of New Business (VONB) growth in the second quarter, recovering strongly from the first quarter.

13% Increase in Operating Profit After Tax (OPAT) to **US\$371 MILLION**

AIA Singapore's total assets*: S\$59.1 BILLION



for the 8th time. AIA Singapore also topped the charts to achieve the highest retention rate of MDRT members worldwide.



Amongst the largest tied distribution channels in Singapore with over

5,000 professional AIA Insurance Representatives





ASIA ECOMMERCE AWARDS 2021 Best Use of Personalisation iSmart

1 Robinson Road, AIA Towe

aia.com.sg ollow us on

*Based on MAS 2021 Insurance Company Returns Figures. All other information correct as at 30 June 2022







HR VENDORS OF THE YEAR 2021 AWARDS Best Corporate Wellness Provider







SBR TECHNOLOGY **EXCELLENCE AWARDS 2021** Digital - Life Insurance for AIA eBenefits



INSURANCE INITIATIVE OF THE YEAR For AIA Singapore's sustainability initiatives



SBR INTERNATIONAL BUSINESS AWARDS 2022 Life Insurance For AIA's sustainability and corporate social responsibility initiatives



LINKEDIN'S TOP 2022 COMPANIES Top 15 companies to work for in Singapore



ASIA ECOMMERCE AWARDS 2021 Best Use of AI AIA Claims EZ Portal

AIA Singapore Private Limited (Reg. No. 201106386R) e 048542, Monday – Friday 8.45am – 5.30pm | AIA Customer Care Hotline: 1800 248 8000