



AIA Customer Special

Terms and Conditions

Any purchase of admission tickets to the Rainforest Wild Adventure (the "**Park**") at a discounted rate under this Promotion ("**Ticket(s)**"), as issued by Mandai Wildlife Group Pte. Ltd. and its related corporations (as defined in Section 6 of the Companies Act 1967) (collectively, the "**Mandai Wildlife Group**" or "**MWG**"), is subject to the following terms and conditions:

- Promotion is valid for purchase from **1 September 2026 to 31 December 2026** (both dates inclusive).
- Valid for same-day admission into Rainforest Wild Adventure only, from **1 September 2026 to 31 December 2026** (both dates inclusive).
- Each promotion ticket includes:
 - Admission to Rainforest Wild Adventure EAST & WEST Zones
 - Access to Adventure+ activities in the park. There are 9 Adventure+ activities available, with the number of included activities determined by your visit date:

Visit Date	Number of Adventure+ Activities Included in Admission Ticket
Peak Days (Saturday, Sunday and Public Holidays)	3
Regular Days (Monday to Friday, excluding Public Holidays)	5

- Guests can choose from any of the 9 Adventure+ activities as follows:

Location	Adventure+ Activity
Rainforest Wild Adventure WEST	1. AIA Vitality Bounce 2. Canopy Jump 3. Cavern Crawl 4. Rock Wall Climb
Rainforest Wild Adventure EAST	5. Canopy Glider 6. Primate Climb 7. Ravine Swing 8. Split Rock Summit 9. Treetop Traverse

- Guests must adhere to individual adventure requirements to participate in the activities. Refer to [Appendix A](#) for full list of adventure requirements.

- MWG reserves the right to refuse entry to guests who do not meet the adventure requirements.
- Black Adventure experiences (Wild Apex Adventure and Wild Cavern Adventure) are not included in the Adventure+ entitlements.
- Promotion is valid for residents of Singapore only.
- Promotion is applicable for Adult and Child tickets only.
- Promotion is applicable for online purchases made via <https://aiacorporatepromocampaign-online.globaltix.com/>
- Limited to purchases of up to 10 tickets per online transaction.
- Unauthorised duplication or sale of ticket is prohibited.
- No claims will be entertained for any lost, torn, defaced, or expired tickets.
- Promotion is not valid with other discounts or promotions.
- Promotion is not valid for tour groups, travel agents, school groups, complimentary SSA beneficiary and / or caretaker tickets, and Destination Pass ticket purchases.
- For online ticket purchase(s), MWG reserves the right to verify the ticket holder's proof of identity at point of entry.
- Tickets are valid for single park admission based on the date and time stated. Park admission is at ticket holder's own risk. MWG will not be responsible for any loss, damage, or injury sustained by the ticket holder while in the park. Any assistance provided by MWG shall not be construed as admission of liability.
- The Tickets are non-refundable under any circumstances, and are valid only on the selected visit date.
- By entering the Parks, the Ticket holders acknowledge that they may be, and are deemed to have given their consent to be, photographed, filmed, videoed or otherwise captured in image form, by MWG or any of its authorised representatives, for marketing and publicity purposes in print, electronic and social media.
- MWG reserves the right to amend and/or vary these terms and conditions at its sole and absolute discretion without prior notice.
- These terms and conditions shall be governed and construed in accordance with laws of the Republic of Singapore and the courts of Singapore will have exclusive jurisdiction in any case of dispute.
- For the avoidance of doubt, admission into the Parks is subject to our Park Tickets Terms and Conditions (<https://www.mandai.com/en/park-terms.html>), which is also displayed at the entrance of the Parks. In the event of any conflict or inconsistency between the terms and conditions hereof and our Park Tickets Terms and Conditions, the terms and conditions in our Park Tickets Terms and Conditions shall prevail.

Appendix A – Individual Adventure+ Requirements

You must be in good health and free from any health of medical conditions, injuries or physical impairments. Please seek medical advice if uncertain.

Mandai Wildlife Group reserves the right at its sole discretion to stop your participation in the activity at any time.

1. AIA Vitality Bounce	To participate in the AIA Vitality Bounce, you must satisfy all following criteria: • Minimum height: 0.9m • Children below 1.35m must be accompanied by an adult • Maximum weight: 120kg • Not under the influence of drugs/alcohol For your own safety, you must not participate in the AIA Vitality Bounce if you have/are: • Pregnant • Heart conditions, high or low blood pressure • High or low blood pressure • Recovering from surgery or still in a cast or brace for support • History of neck, back, knee or ankle injuries or any other physical limitations • Pre-existing health or medical conditions • Susceptible to panic or anxiety attacks Conditions for a safe adventure experience: • Sports attire and sports shoes are required • No slippers, sandals or loose-fitting footwear • No running or rough play • No loose or dangling items and jewellery • No sharp objects, selfie sticks or tripods
2. Canopy Jump	To participate in Canopy Jump, you must satisfy all the following criteria: • Minimum height: 1.35m. Maximum height: 2.1m • Minimum weight: 20kg. Maximum weight: 120kg • Able to climb and descend stairs without any assistance • Able to fit securely into the harness and helmet provided • Not under the influence of drugs /alcohol For your own safety, you will not be allowed to participate in Canopy Jump if you have/are: • Pregnant • Heart conditions, high or low blood pressure • Recovering from surgery or still in a cast or brace for support • History of neck, back, knee or ankle injuries or any other physical limitations • Frail or brittle-boned • Susceptible to panic or anxiety attacks

	• Pre-existing health or medical conditions Conditions for a safe adventure experience: • Sports attire and sports shoes are required • No slippers, sandals or loose-fitting footwear • No skirts and dresses • No loose or dangling items and jewellery • No sharp objects, selfie sticks or tripods
3. Cavern Crawl	To participate in Cavern Crawl, you must satisfy all the following criteria: • Children below 1.15m must be accompanied by an adult • Able to fit securely into the helmet provided • Not under the influence of drugs / alcohol For your own safety, you will not be allowed to participate in Cavern Crawl if you have/are: • Pregnant • Heart conditions, high or low blood pressure • Recovering from surgery or still in a cast or brace for support • Susceptible to panic or anxiety attacks • Fear of dark spaces • Any pre-existing health or medical conditions Conditions for a safe adventure experience: • Sports attire and sports shoes are required • No slippers, sandals or loose-fitting footwear • No skirts and dresses • No loose or dangling items and jewellery • No sharp objects, selfie sticks or tripods • No running or rough play
4. Rock Wall Climb	To participate in the Rock Wall Climb, you must satisfy all the following criteria: • Minimum height: 1.25m. Maximum height: 2.1m • Maximum weight: 120kg. • Able to fit securely into the harness provided • Not under the influence of drugs / alcohol For your own safety, you will not be allowed to participate in the Rock Wall Climb if you have/are: • Pregnant • Heart conditions • High or low blood pressure • Recovering from surgery or still in a cast or brace for support. • Susceptible to panic or anxiety attacks • Any pre-existing health or medical conditions Conditions for a safe adventure experience:

	• Sports attire and sports shoes are required. Personal climbing shoes are allowed. • No slippers, sandals or loose-fitting footwear • No loose or dangling items/jewellery. • No sharp objects, selfie sticks or tripods • No horseplay
5. Canopy Glider	To participate in the Canopy Glider, you must satisfy all the following criteria: • Minimum height: 0.95m. Maximum height: 2.0m • Minimum weight: 15kg. Maximum weight: 120kg • Children below 1.30m must be accompanied by an adult • Able to transfer onto the ride on your own or assisted by members of the party • Able to remain in an upright position at all times while seated • Not under the influence of drugs / alcohol • Accessible for disabled guests with limbs extending past knee and elbow joints For your own safety, you must not participate in the Canopy Glider if you have/are: • Pregnant • Heart conditions • High or low blood pressure • Recovering from surgery or still in a cast or brace for support • History of neck or back injuries • Frail or brittle-boned • Susceptible to motion sickness and/or have a fear of heights • Any pre-existing health or medical conditions Conditions for a safe adventure experience: • Remain seated at all times • No slippers or loose-fitting footwear • No loose or dangling items • No sharp objects, selfie sticks or tripods
6. Primate Climb	To participate in the Primate Climb, you must satisfy all the following criteria: • Minimum height: 0.9m. Maximum height: 2.1m • Minimum weight: 12kg. Maximum weight: 120kg • Able to fit securely into the harness provided • Not under the influence of drugs / alcohol For your own safety, you will not be allowed to participate in the Primate Climb if you have/are: • Pregnant • Heart conditions • High or low blood pressure • recovering from surgery or still in a cast or brace for support • History of neck, back or knee injuries

	• Frail or brittle-boned • Susceptible to panic or anxiety attacks • Any pre-existing health or medical conditions Conditions for a safe adventure experience: • Sports attire and sports shoes are required. • Personal climbing shoes are allowed. • No slippers, sandals or loose-fitting footwear • No loose or dangling items/jewellery • No sharp objects, selfie sticks or tripods • No horseplay
7. Ravine Swing	To participate in the Ravine Swing, you must satisfy all the following criteria: • Minimum height: 1.3m. Maximum height: 2.0m • Minimum weight: 30kg. Maximum weight: 120kg • Able to transfer onto the ride and put on the ride harness on your own or assisted by members of the party • Able to fit securely into the harness and helmet provided • Not under the influence of drugs / alcohol • Accessible for disabled guests with limbs extending past knee and elbow joints For your own safety, you must not participate in the Ravine Swing if you have/are: • Pregnant • Heart conditions, high or low blood pressure, pre-existing health or medical conditions • Recovering from surgery or still in a cast or brace for support • History of neck or back injuries • Frail or brittle-boned • Susceptible to motion sickness, panic or anxiety attacks Conditions for a safe adventure experience: • No slippers or loose-fitting footwear • No skirts or dresses • No loose or dangling items/jewellery • No sharp objects, selfie sticks or tripods
8. Split Rock Summit	To participate in the Split Rock Summit, you must satisfy all the following criteria: • Minimum height: 1.35m. Maximum height: 2.1m • Maximum weight: 120kg • Able to climb and descend ladders without any assistance • Able to fit securely into the harness provided • Not under the influence of drugs / alcohol For your own safety, you must not participate in the Split Rock Summit if you have/are: • Pregnant

	• Heart conditions, high or low blood pressure, pre-existing health or medical conditions • Recovering from surgery or still in a cast or brace for support • History of neck, back, knee or ankle injuries or any other physical limitations • Frail or brittle-boned • Susceptible to panic or anxiety attacks Conditions for a safe adventure experience: • Sports attire and sports shoes are required • No slippers, sandals or loose-fitting footwear • No loose or dangling items/jewellery • No sharp objects, selfie sticks or tripods
9. Treetop Traverse	To participate in the Treetop Traverse, you must satisfy all the following criteria: • Minimum height: 1.35m. Maximum height: 2.1m • Maximum weight: 120kg • Able to traverse uneven terrain and suspended bridges without any assistance • Able to fit securely into the harness provided • Not under the influence of drugs / alcohol For your own safety, you must not participate in the Treetop Traverse if you have/are: • Pregnant • Heart conditions, high or low blood pressure, pre-existing health or medical conditions • Recovering from surgery or still in a cast or brace for support • History of neck, back, knee or ankle injuries or any other physical limitations • Frail or brittle-boned • Susceptible to motion sickness, panic or anxiety attacks Conditions for a safe adventure experience: • Sports attire and sports shoes are required • No slippers, sandals or loose-fitting footwear • No loose or dangling items/jewellery • No sharp objects, selfie sticks or tripods