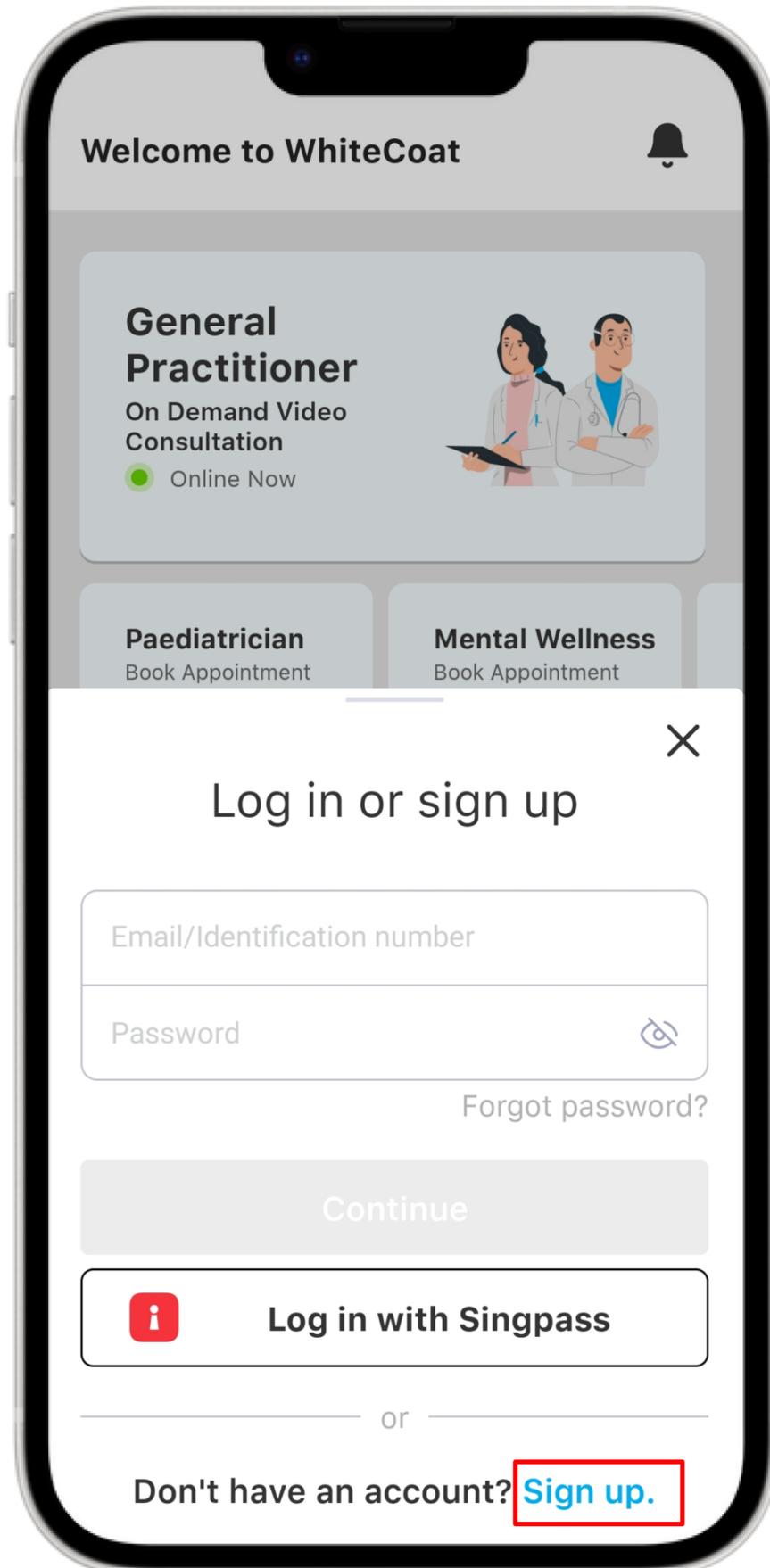


A Guide To Using WhiteCoat

Part I Registration



Download the
WhiteCoat App
Now



REGISTRATION

1. Download the WhiteCoat app and sign up for an account.

Sign Up

All medical documents and notifications will be sent to this email and mobile number

Retrieve Myinfo with singpass

Email*
Email Address

Password*
Must be at least 8 characters

Confirm Password*
Confirm Password

Mobile Number*
+65 Mobile Number

Full Name*
Your Full Name
As per identification document

Date of Birth
DD MMM YYYY

If you are below 16 years old, you must be registered with a parent / guardian.

Sign Up

All medical documents and notifications will be sent to this email and mobile number

I agree with WhiteCoat's [Terms of Service](#) and consent to the collection, use, processing and disclosure of my personal data by WhiteCoat in accordance with the terms of White Coat's [Privacy Policy](#).

I consent to the collection, use, processing and disclosure of my personal data by WhiteCoat in accordance with the terms of the Privacy Policy, which provides that my personal data may be collected and/or used by WhiteCoat for its marketing and promotional purposes. I further confirm that all information I provide is accurate and complete.

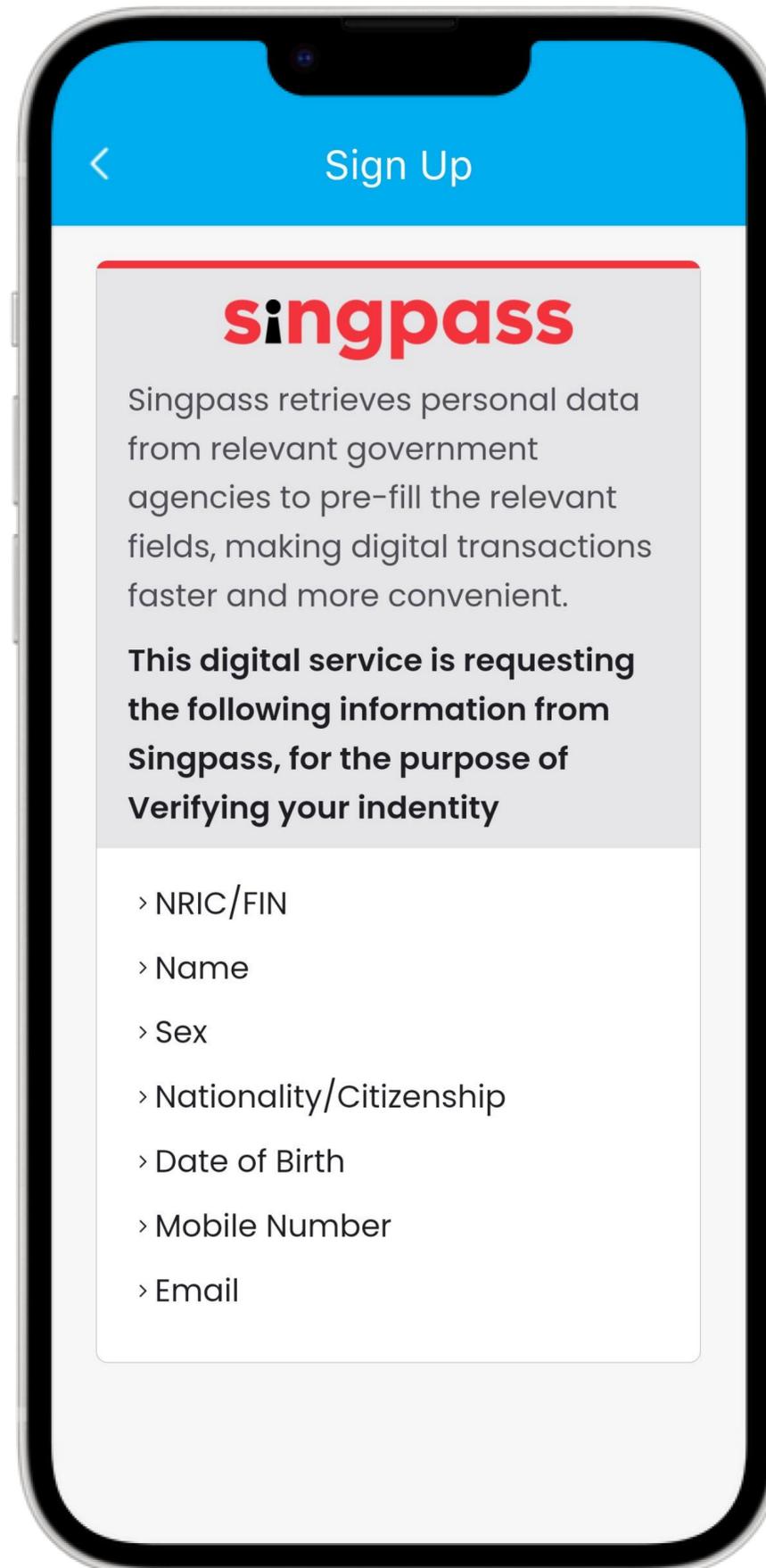
Sign Up

REGISTRATION

2.

You may choose to complete the fields by retrieving your saved information on Myinfo via Singpass, or through manual input.

If you choose to input your information manually, complete all fields and ensure accuracy before tapping 'Sign Up'.



REGISTRATION

3.

If you choose to complete the fields via Myinfo, you will be directed to your Singpass app.

Follow the instructions and select ‘**I Agree**’ to allow the WhiteCoat app to retrieve your Myinfo.

Upon successful retrieval, all fields will be automatically pre-filled and can no longer be edited, except for your email and mobile number.

Tap on ‘**Sign Up**’.

Part II

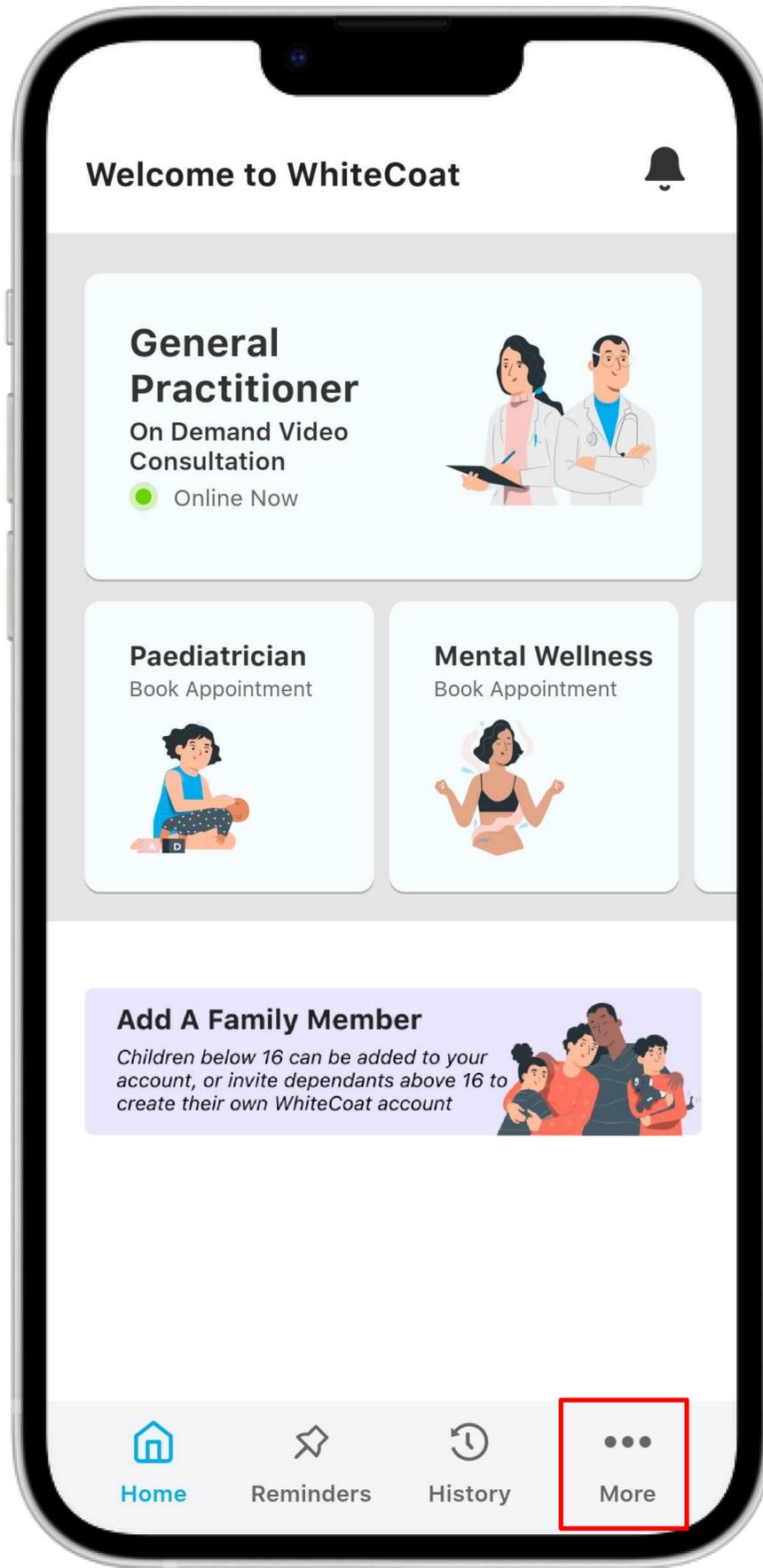
Activating your AIA Benefit

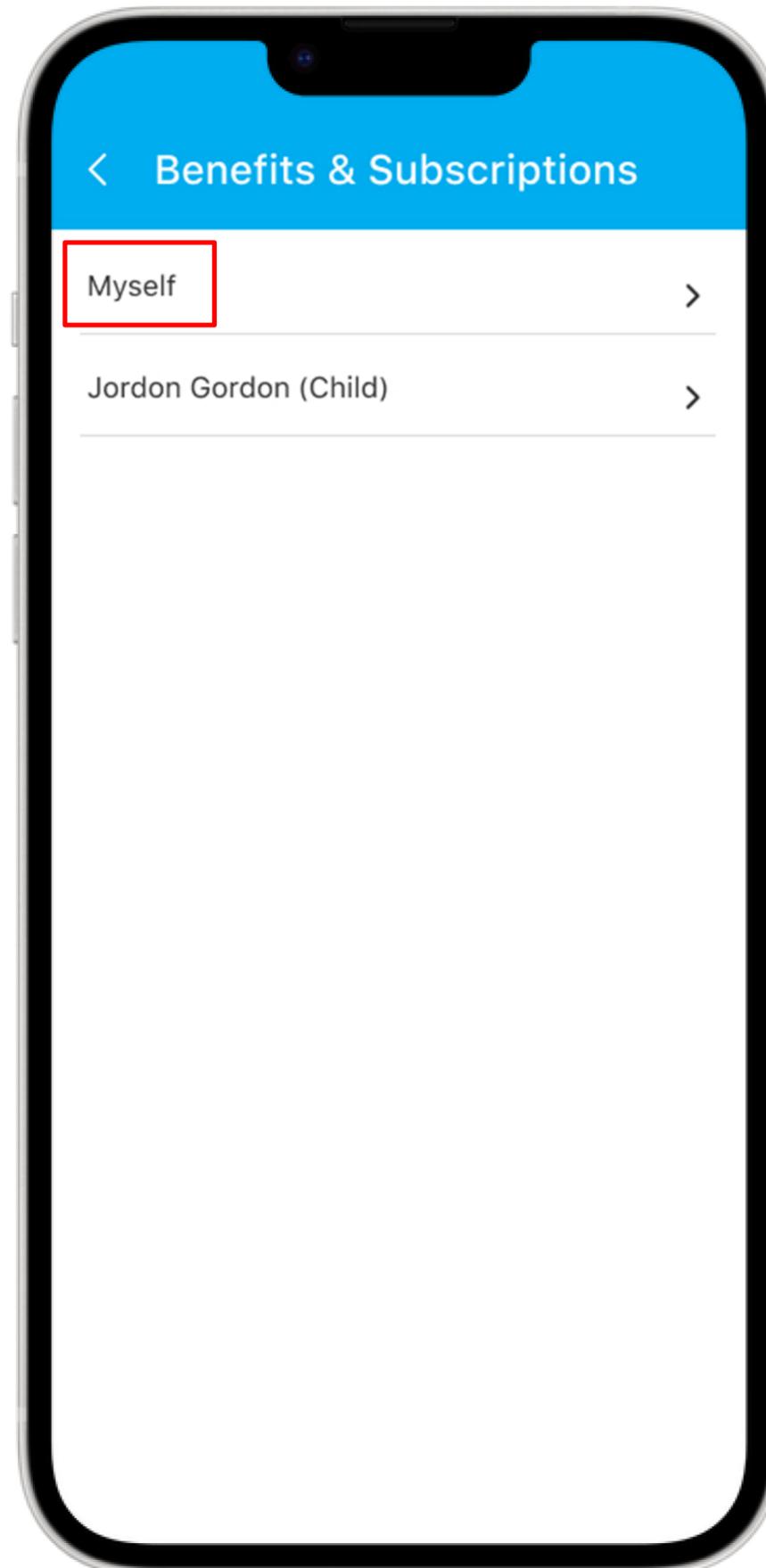
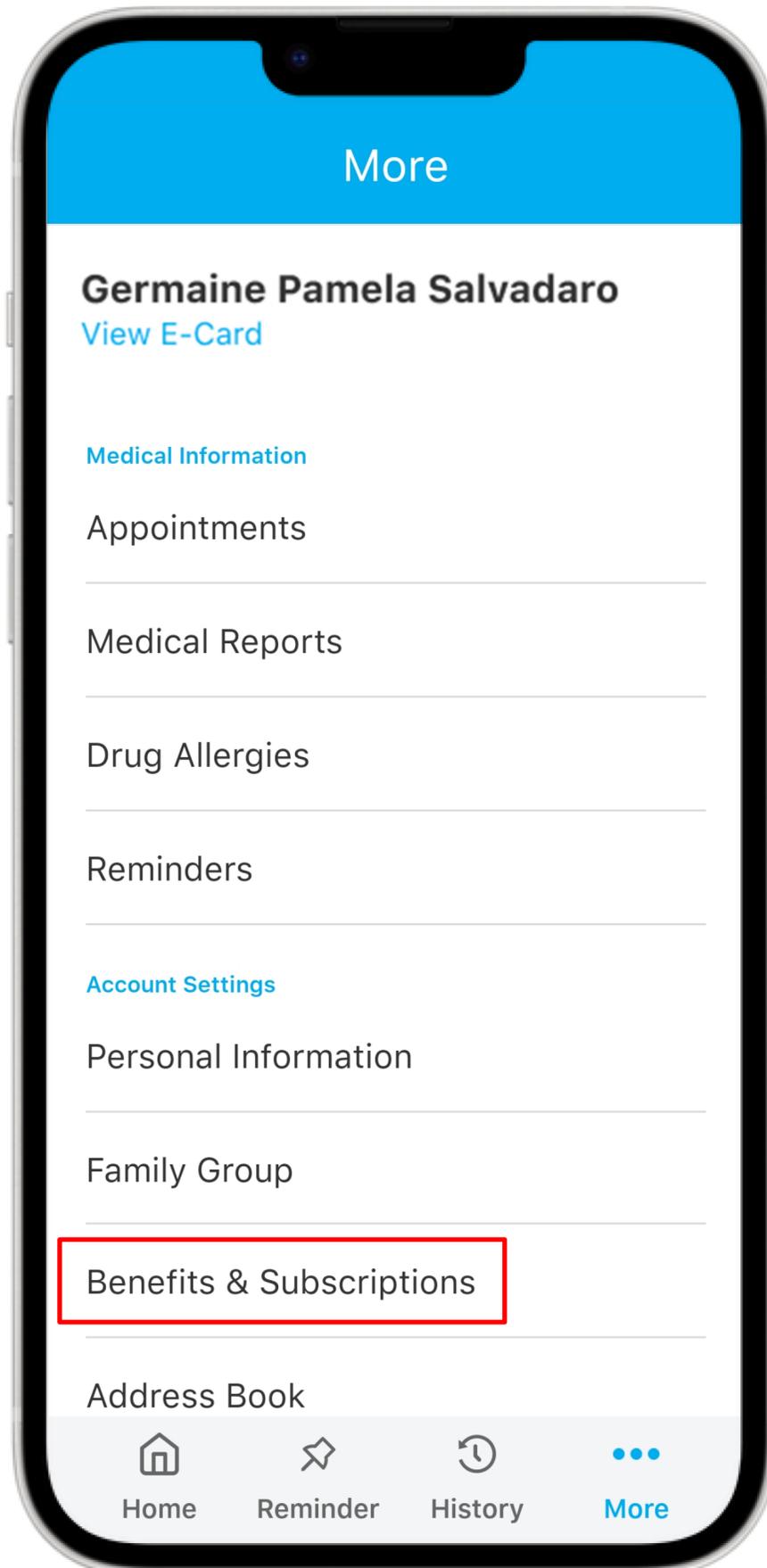


Download the
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ACTIVATING YOUR AIA BENEFIT

1. Tap to open the app, and select **'More'**.



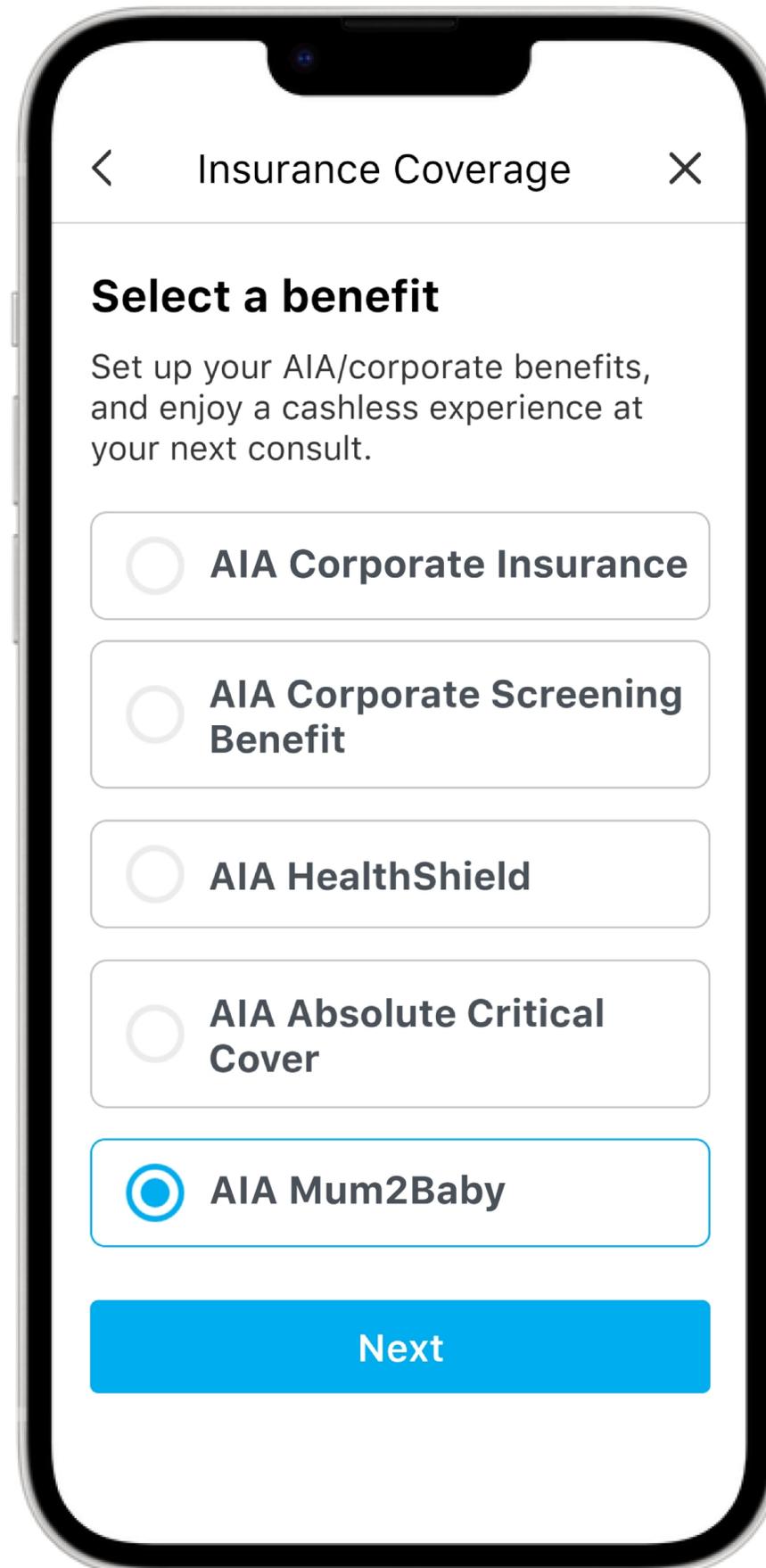
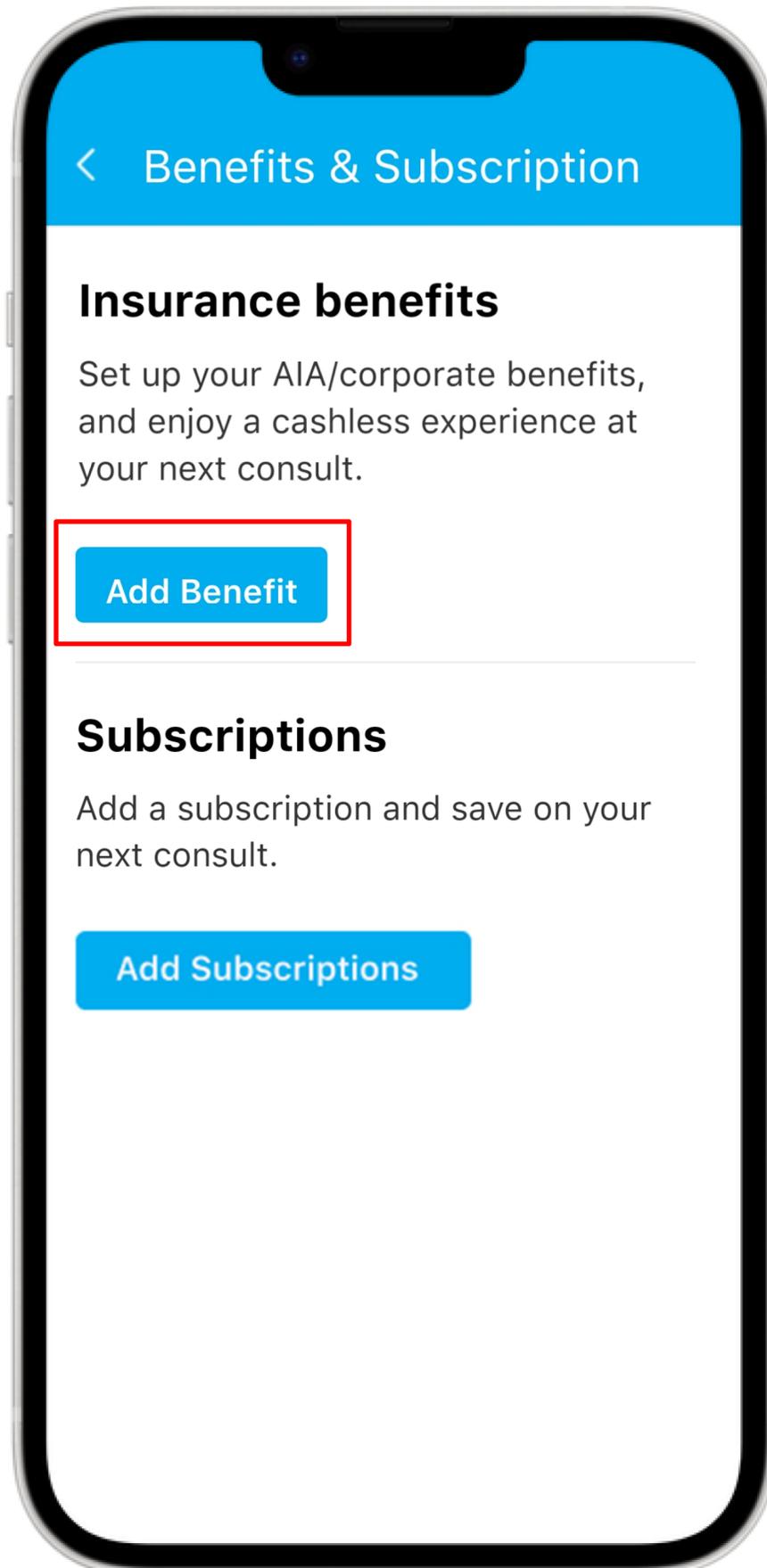


ACTIVATING YOUR AIA BENEFIT

2.

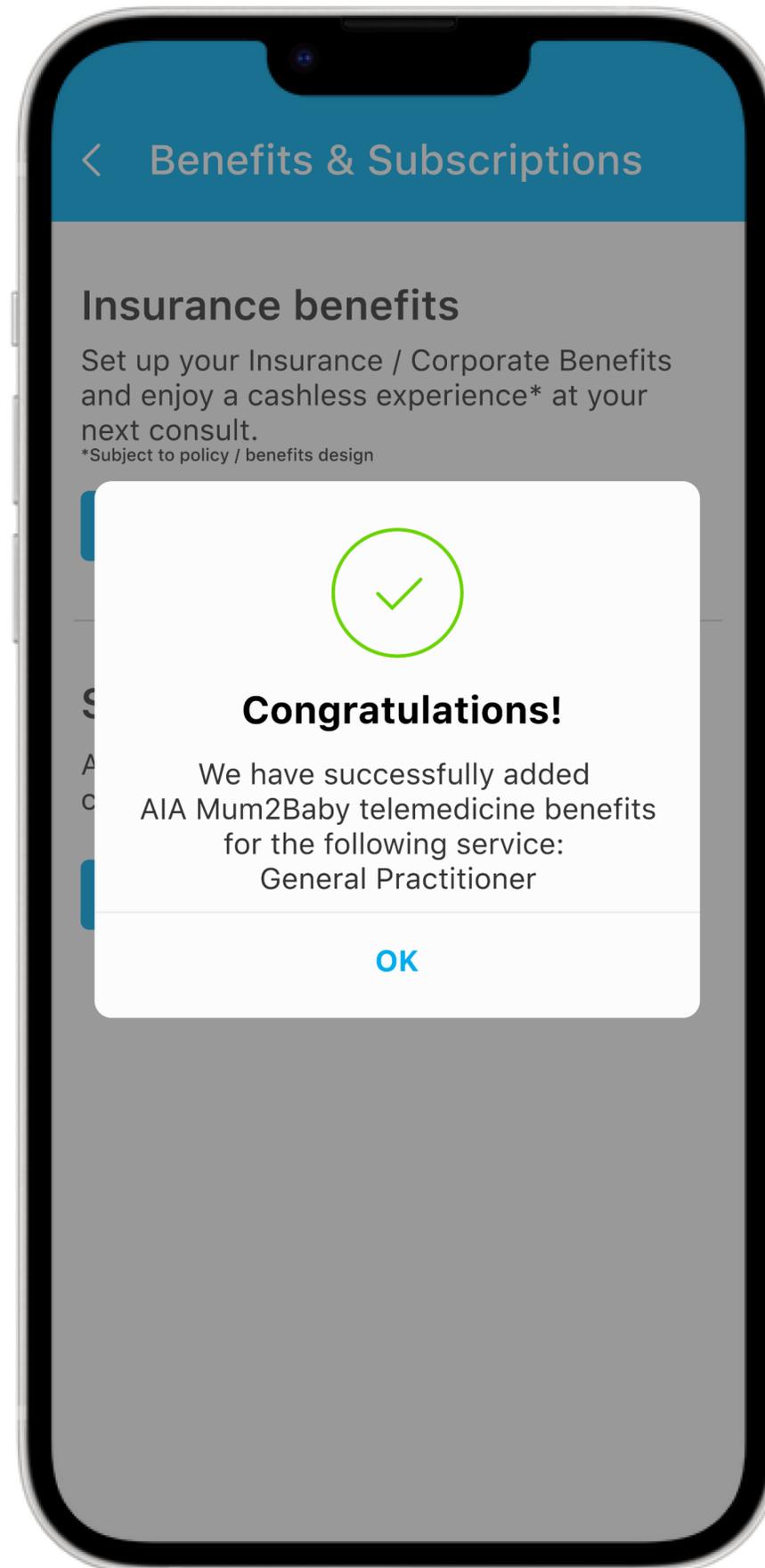
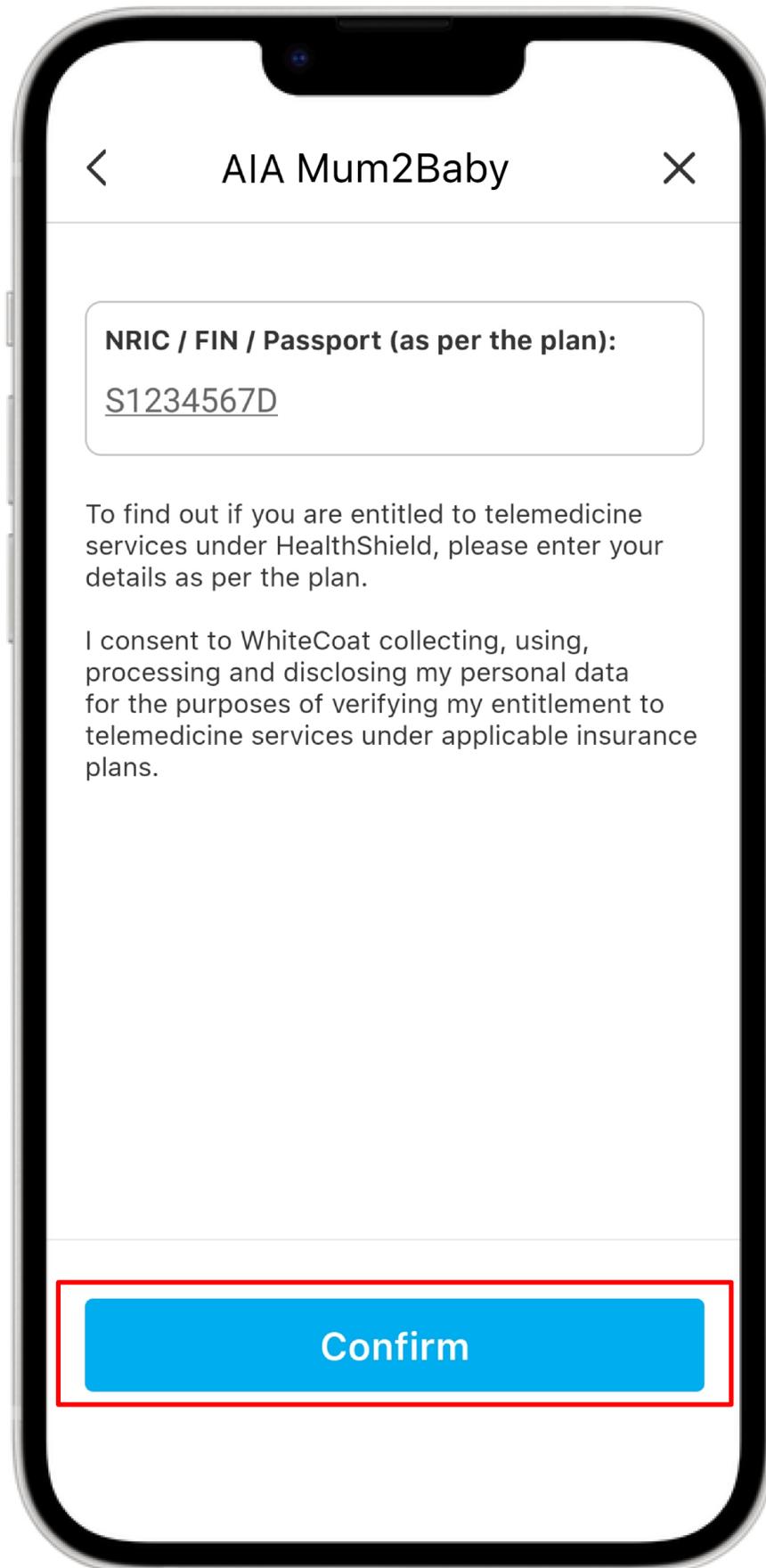
Tap on **'Benefits & Subscriptions'**.

Then, tap on **'Myself'**.



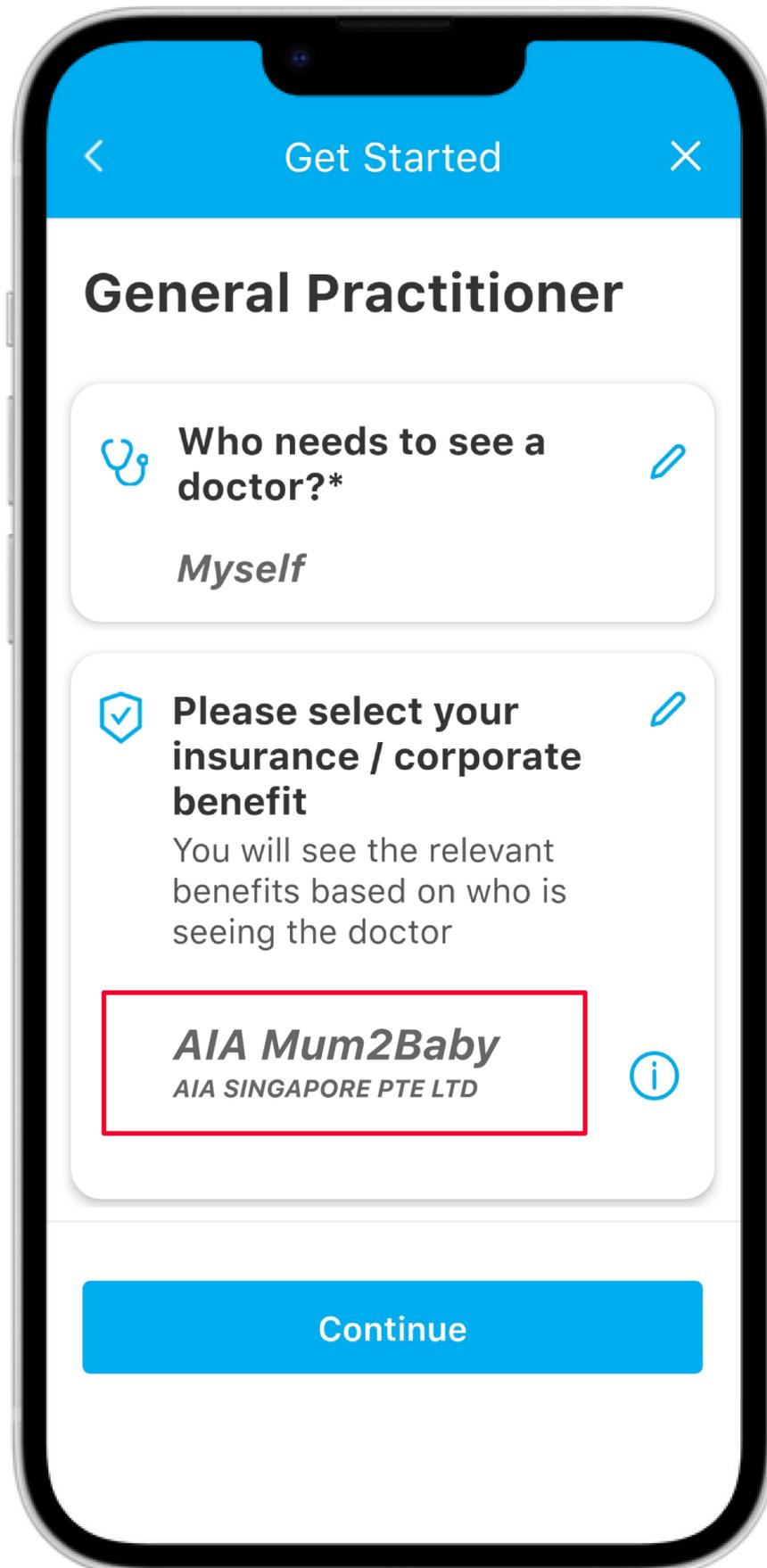
ACTIVATING YOUR AIA BENEFIT

3. Tap on 'Add Benefit'.
Then, tap on 'AIA Mum2Baby'.



ACTIVATING YOUR AIA BENEFIT

4. Enter your details as per your AIA Insurance policy and tap 'Confirm'.

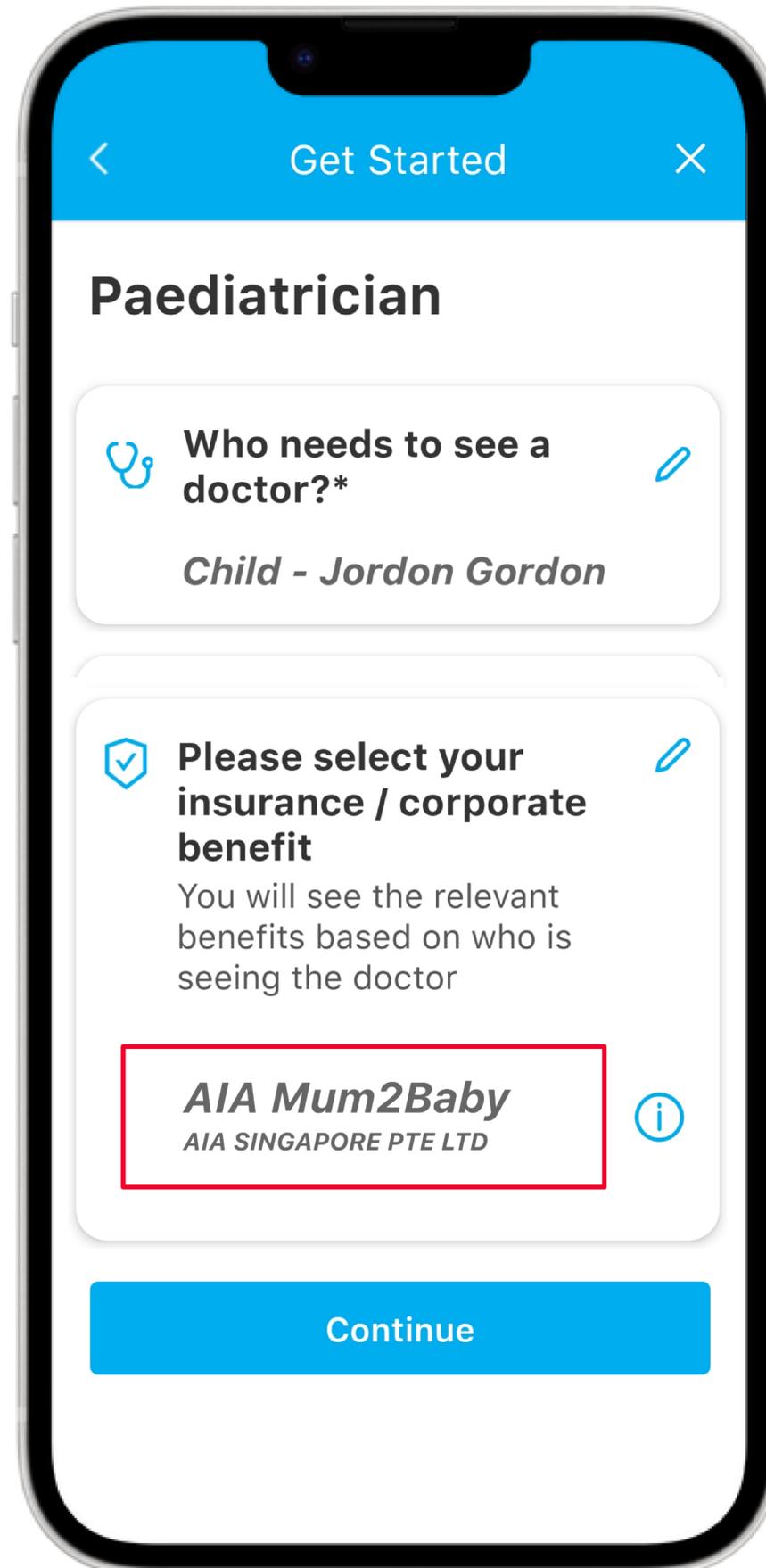
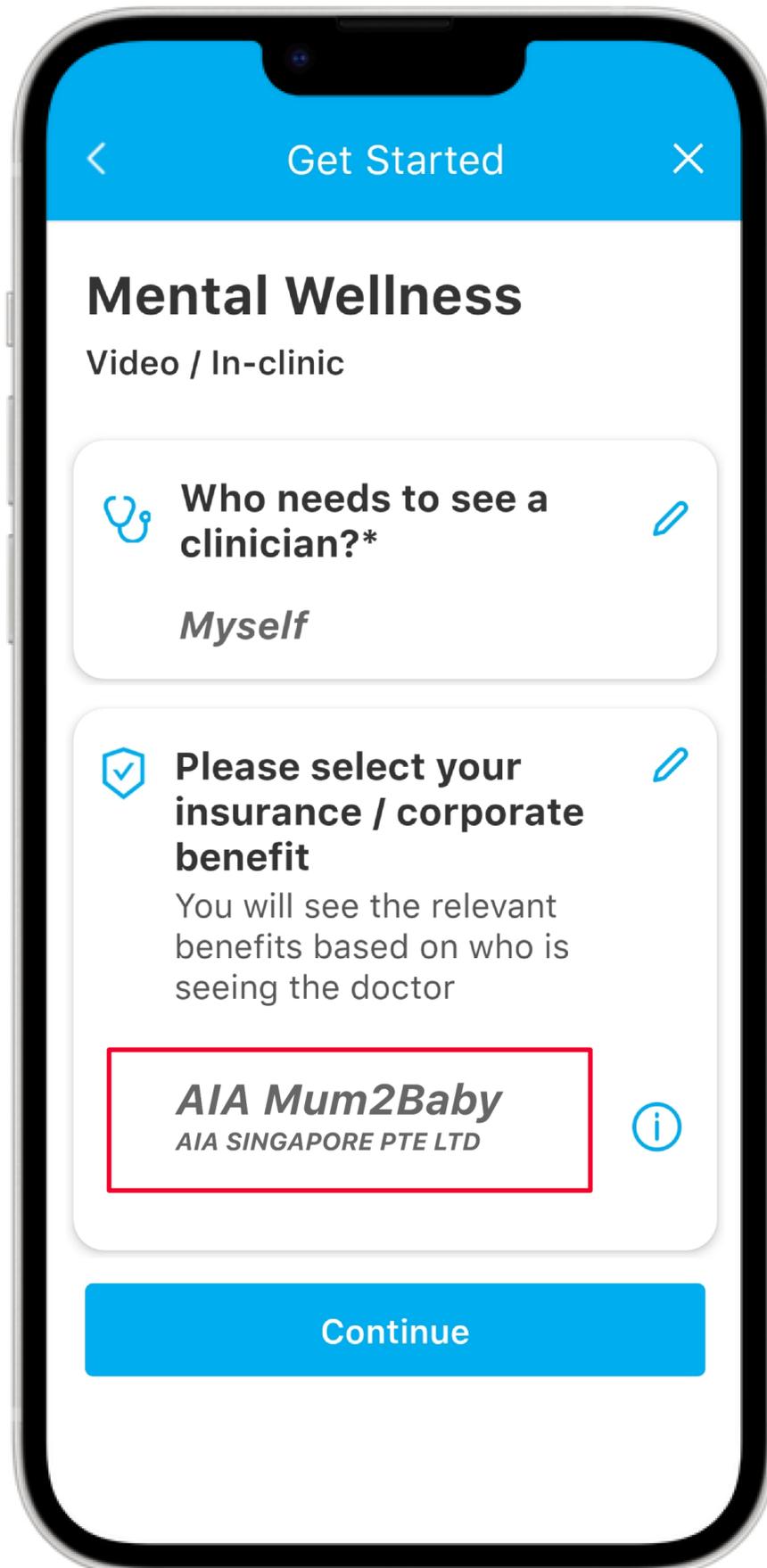


ACTIVATING YOUR AIA BENEFIT

5.

Remember to select your **'AIA Mum2Baby'** benefit when teleconsulting a WhiteCoat GP to utilise your benefit.

Normal retail rates will apply if you select to consult under your **'Myself'** default profile.



ACTIVATING YOUR AIA BENEFIT

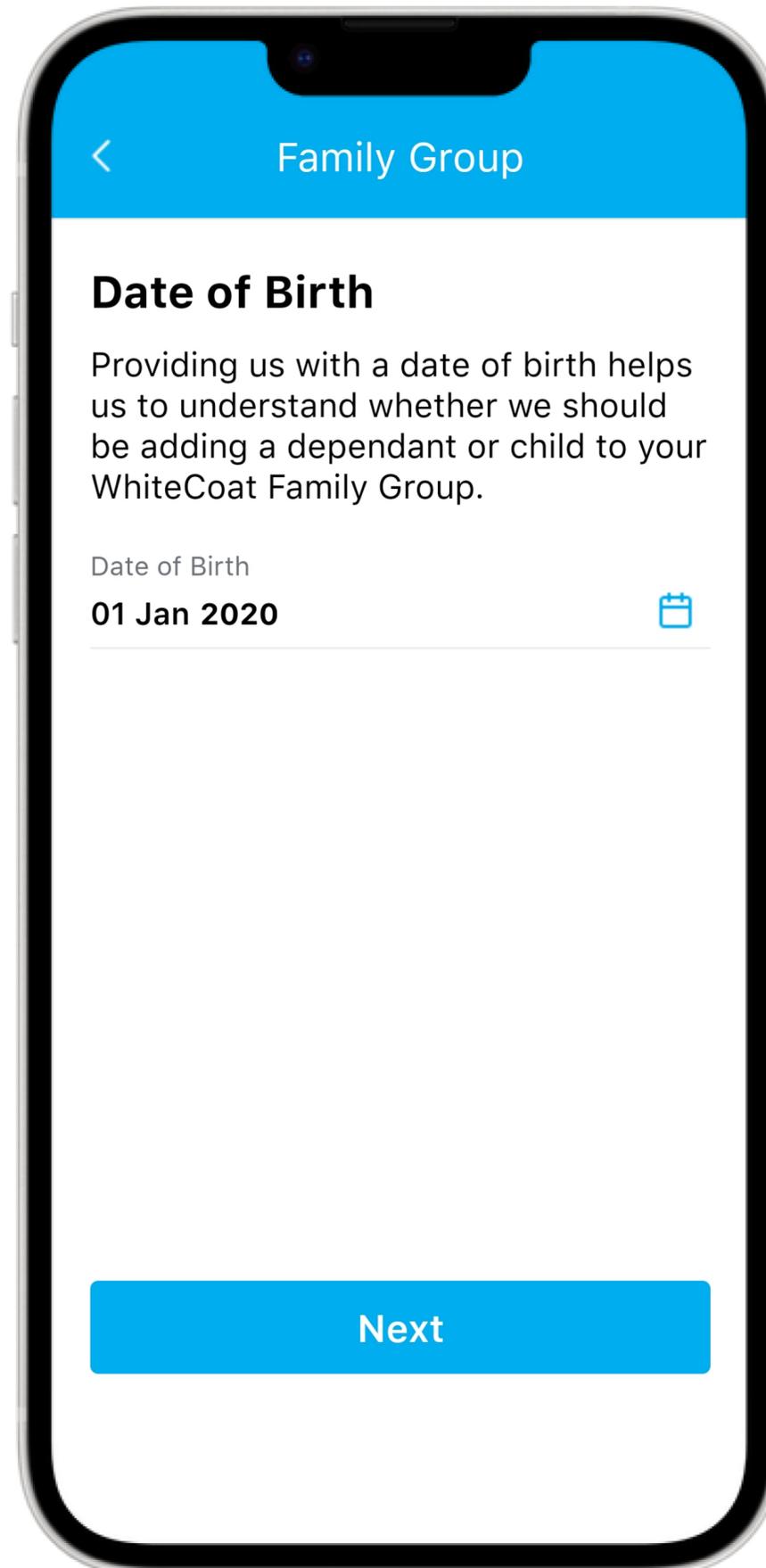
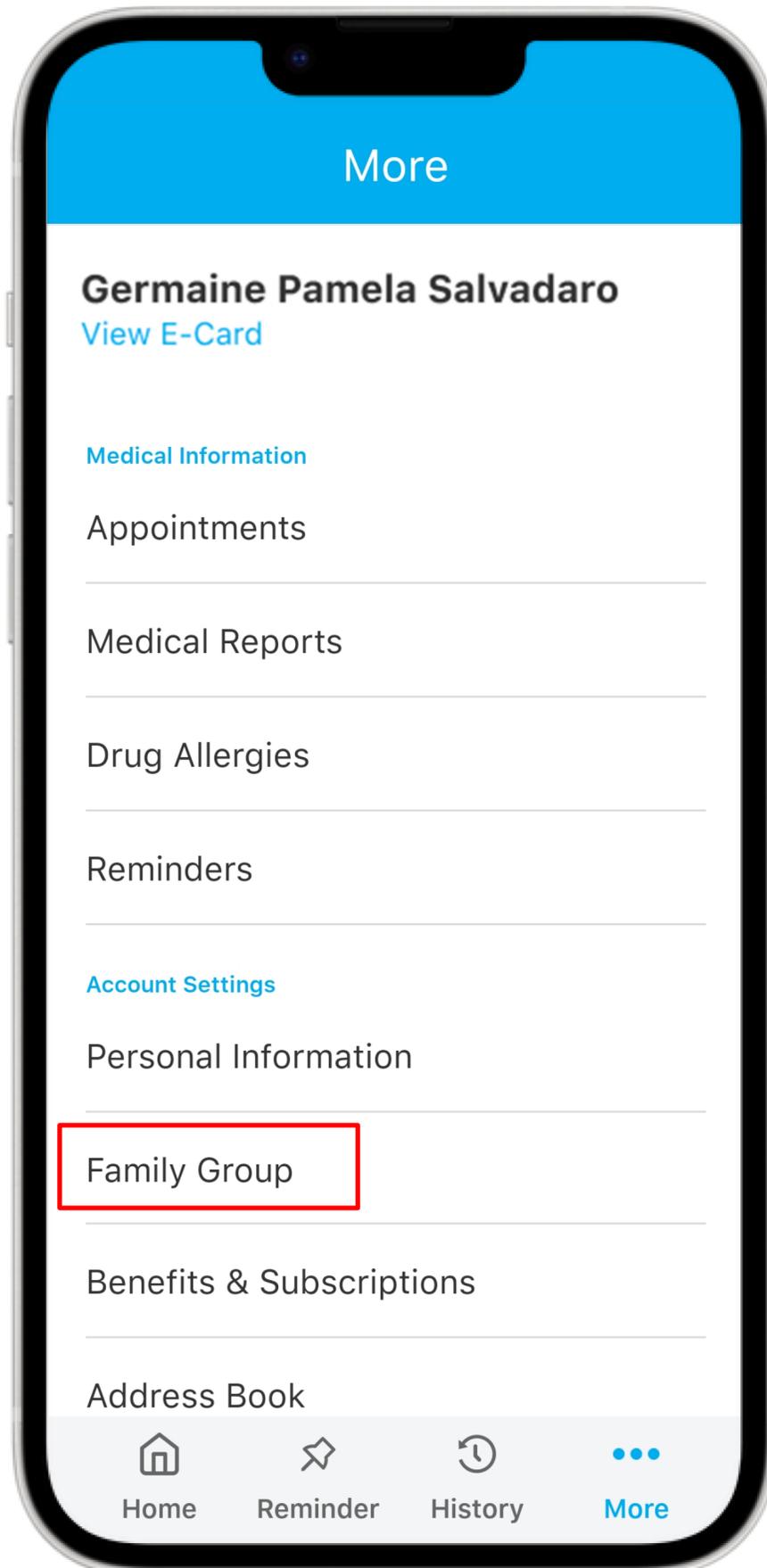
6. Similarly for Mental Wellness teleconsults, select your **'AIA Mum2Baby'** benefit to utilise your benefit.

For Paediatrician teleconsults, select your child's profile, and **'AIA Mum2Baby'** benefit to utilise your benefit.

Adding Your Dependant / Child



Download the
WhiteCoat App
Now



ADDING YOUR DEPENDANT

1.
Tap on **'More'** and select **'Family Group'**.

This will lead to a child registration or adding a dependant, depending on the age of the family member.

ADDING YOUR DEPENDANT (BELOW 16)

Family Group

Date of Birth

Providing us with a date of birth helps us to understand whether we should be adding a dependant or child to your WhiteCoat Family Group.

Date of Birth
01 Jan 2020

Next

2. Input your dependant / child's date of birth

Child Registration

To complete the registration, please fill in the child's particulars below:

Child's name*
Jordon Gordon

Date of Birth
1 Jan 2020

Identification Number*
T1111111Z

Gender*
 Male Female

Relationship
 Parent Guardian

Next

3. Input your dependant / child's particulars as shown

Child Registration

Choose an ID type

As a regulatory requirement, a copy of your child's identification document must be provided for verification before the video consult. All personal information provided will be kept confidential.

Identification card

Identification Number*
T1111111Z

Identification Card*

Front of child's identification card

Back of child's identification card

Ensure you have allowed camera access

4. Upload your dependant / child's identification document

Family Group

Invite family members

Set up your dependants under your corporate plan or children under 16 years old.

Children

Jordon Gordon
3 years old

Add a Family Member

5. Your Child's account has been successfully activated