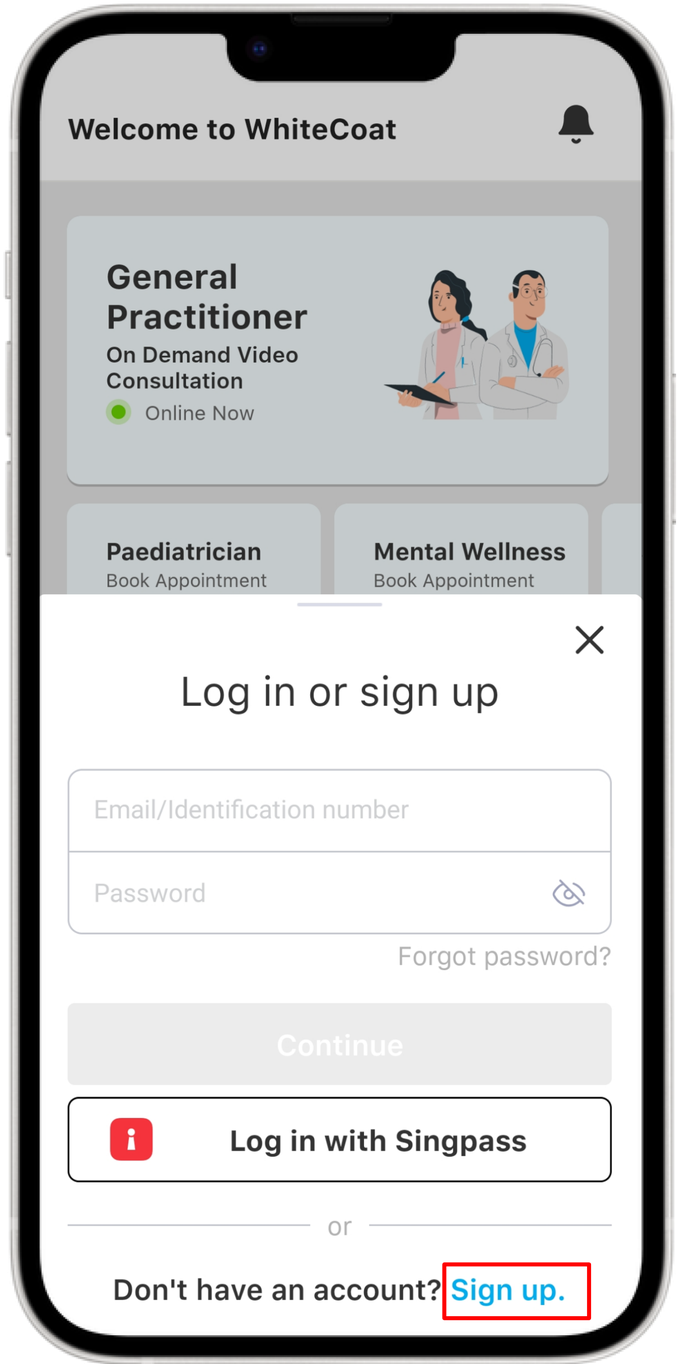
A Guide To Using WhiteCoat

Part I
Registration

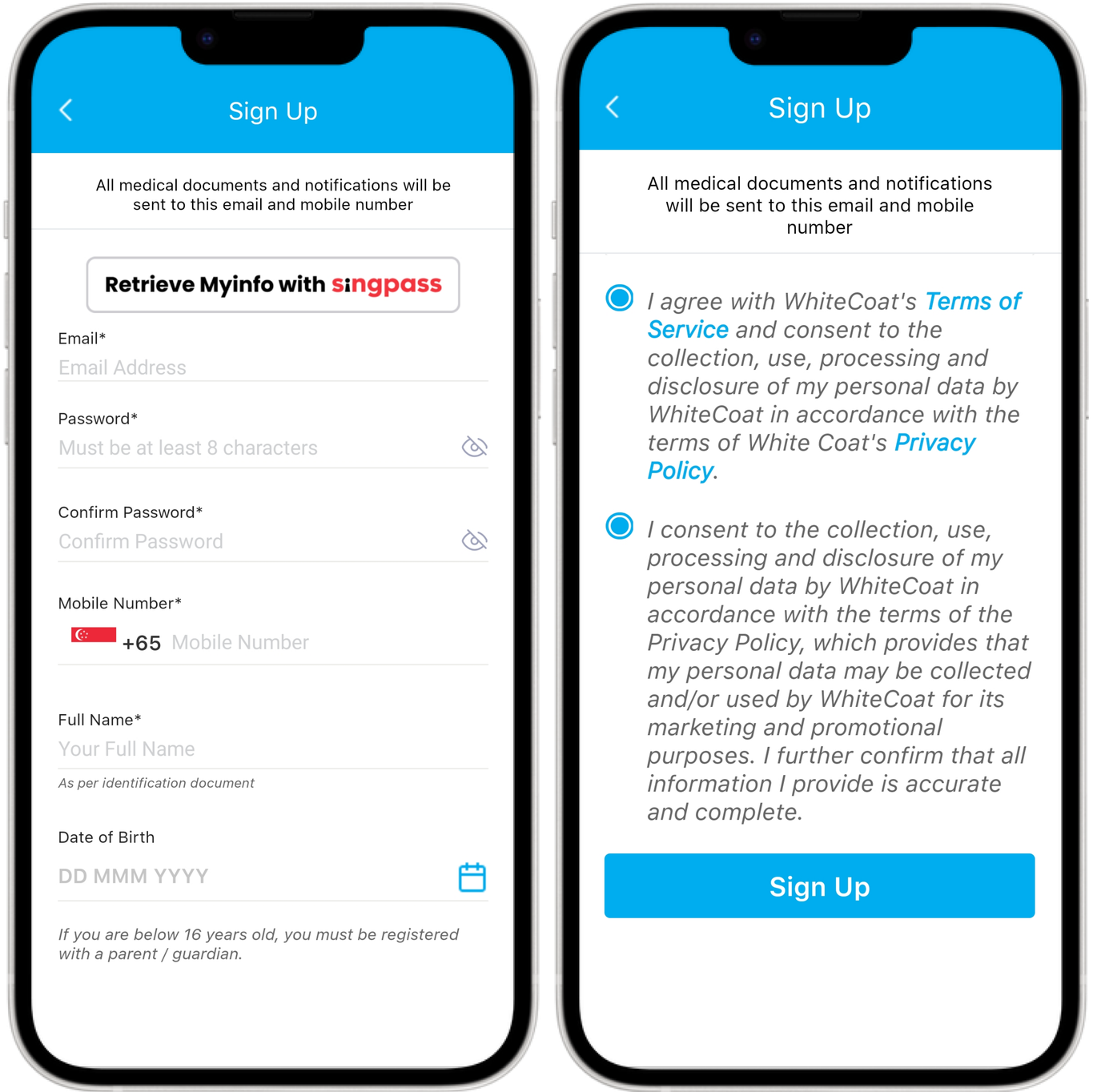
Download the WhiteCoat App Now



REGISTRATION

1.

Download the WhiteCoat app and sign up for an account.



REGISTRATION

2.

You may choose to complete the fields by retrieving your saved information on Myinfo via Singpass, or through manual input.

If you choose to input your information manually, complete all fields and ensure accuracy before tapping **‘Sign Up’**.

REGISTRATION

3.

If you choose to complete the fields via Myinfo, you will be directed to your Singpass app.

Follow the instructions and select **'I Agree'** to allow the WhiteCoat app to retrieve your Myinfo.

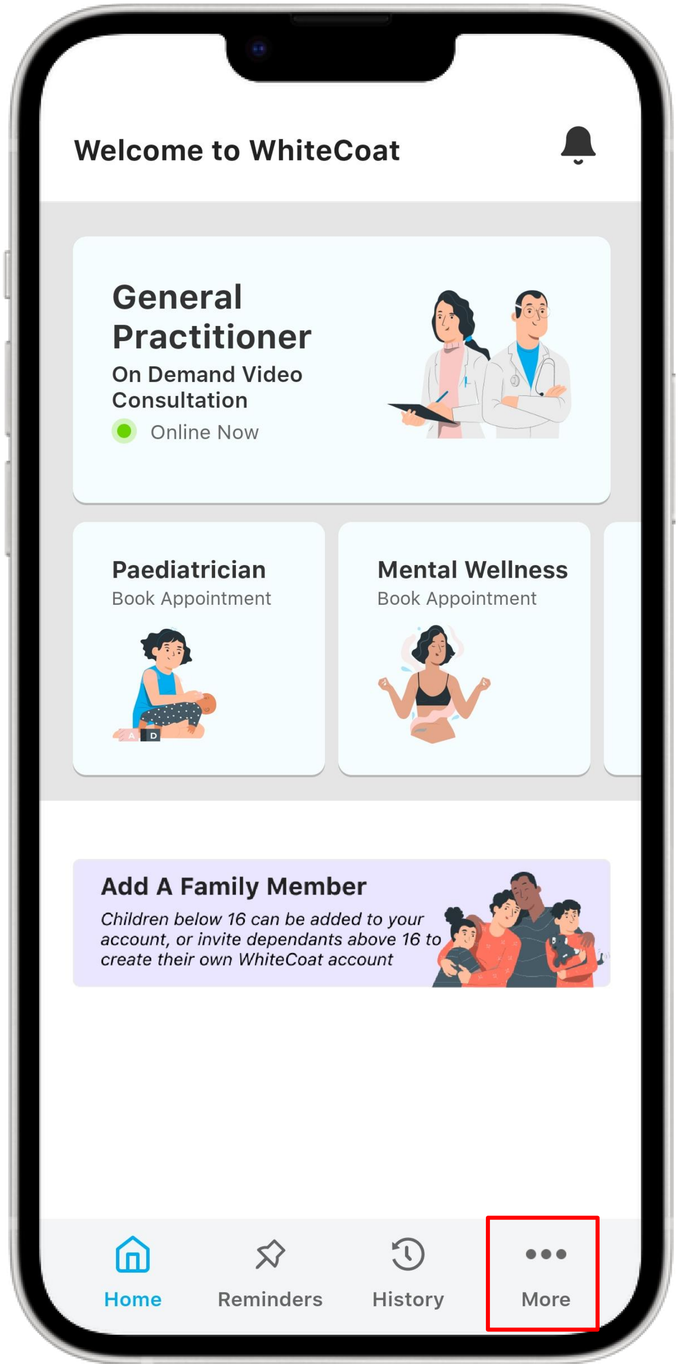
Upon successful retrieval, all fields will be automatically pre-filled and can no longer be edited, except for your email and mobile number.

Tap on **'Sign Up'**.

Part II

Activating your AIA Benefit

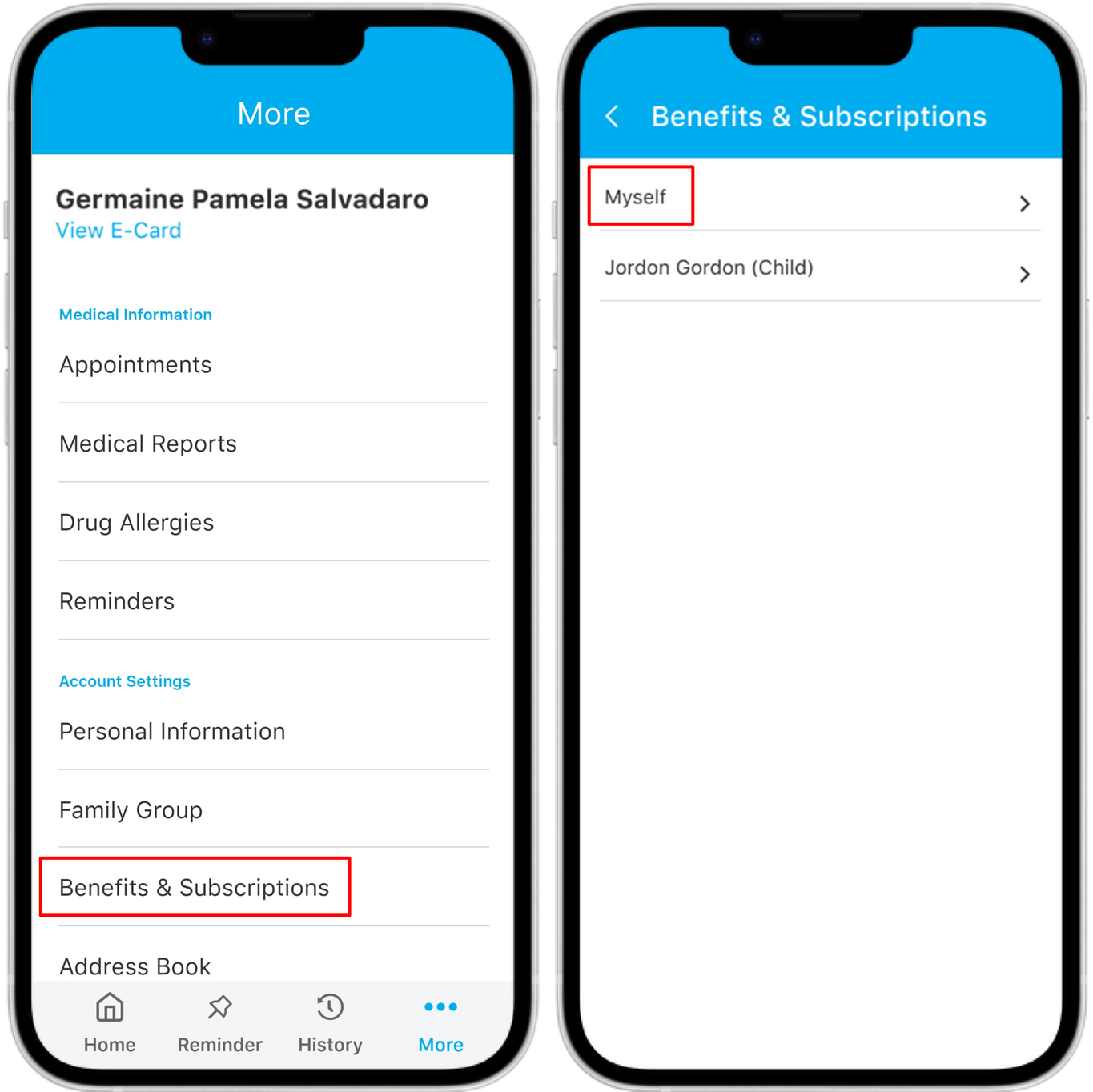
Download the
WhiteCoat App
Now



ACTIVATING YOUR AIA BENEFIT

1.

Tap to open the app, and select **‘More’**.

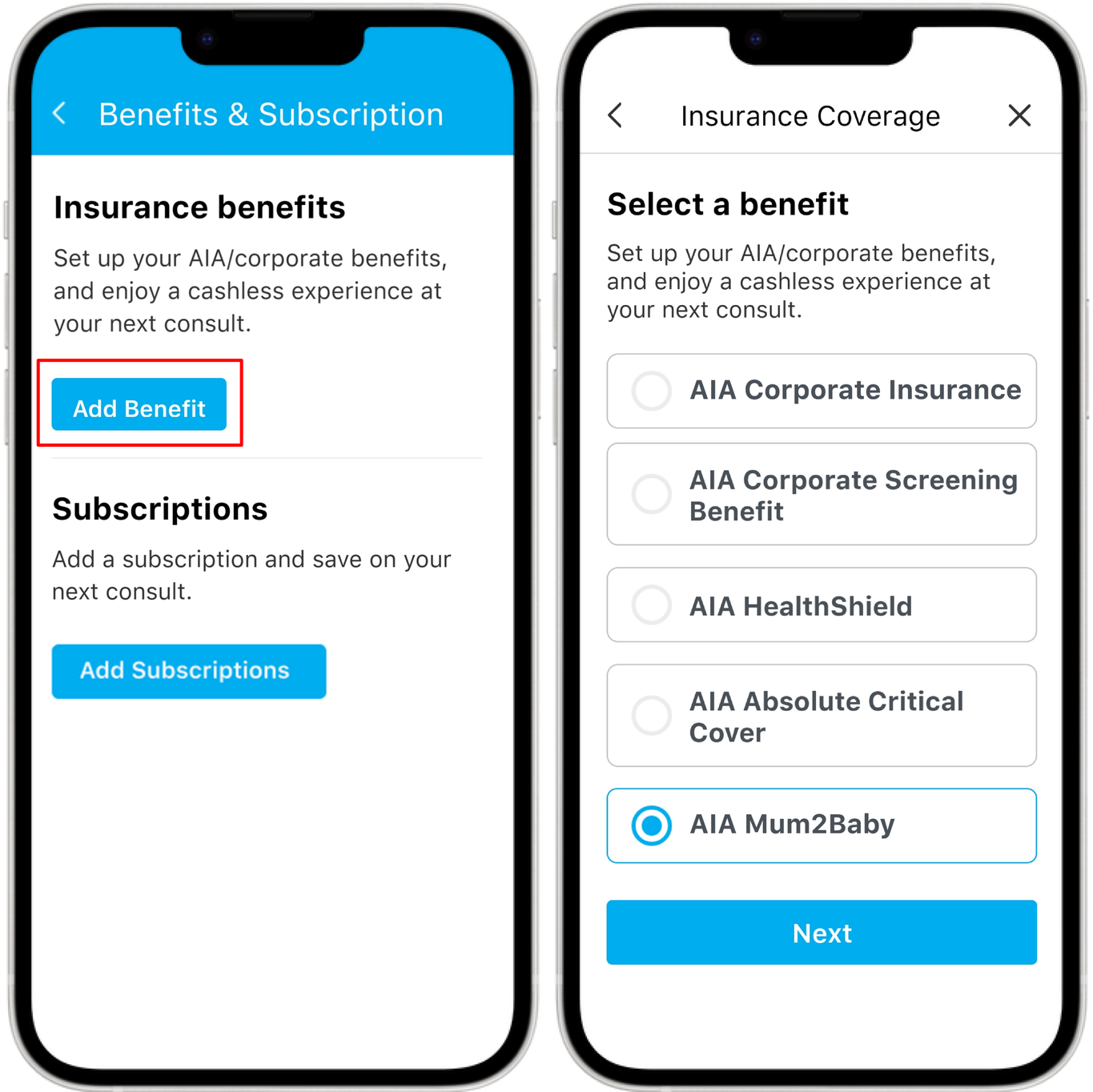


ACTIVATING YOUR AIA BENEFIT

2.

Tap on **‘Benefits & Subscriptions’**.

Then, tap on **‘Myself’**.

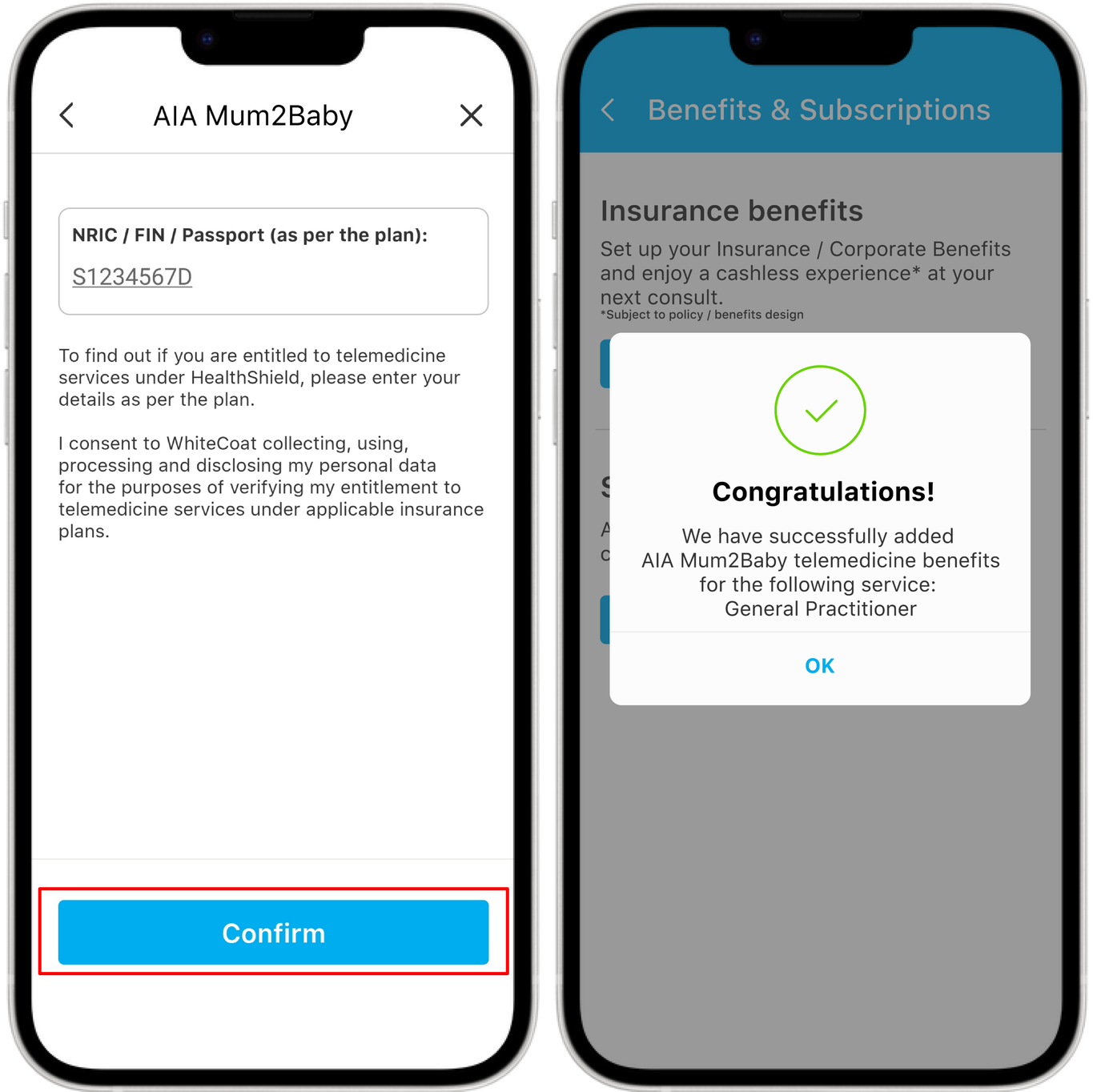


ACTIVATING YOUR AIA BENEFIT

3.

Tap on **‘Add Benefit’**.

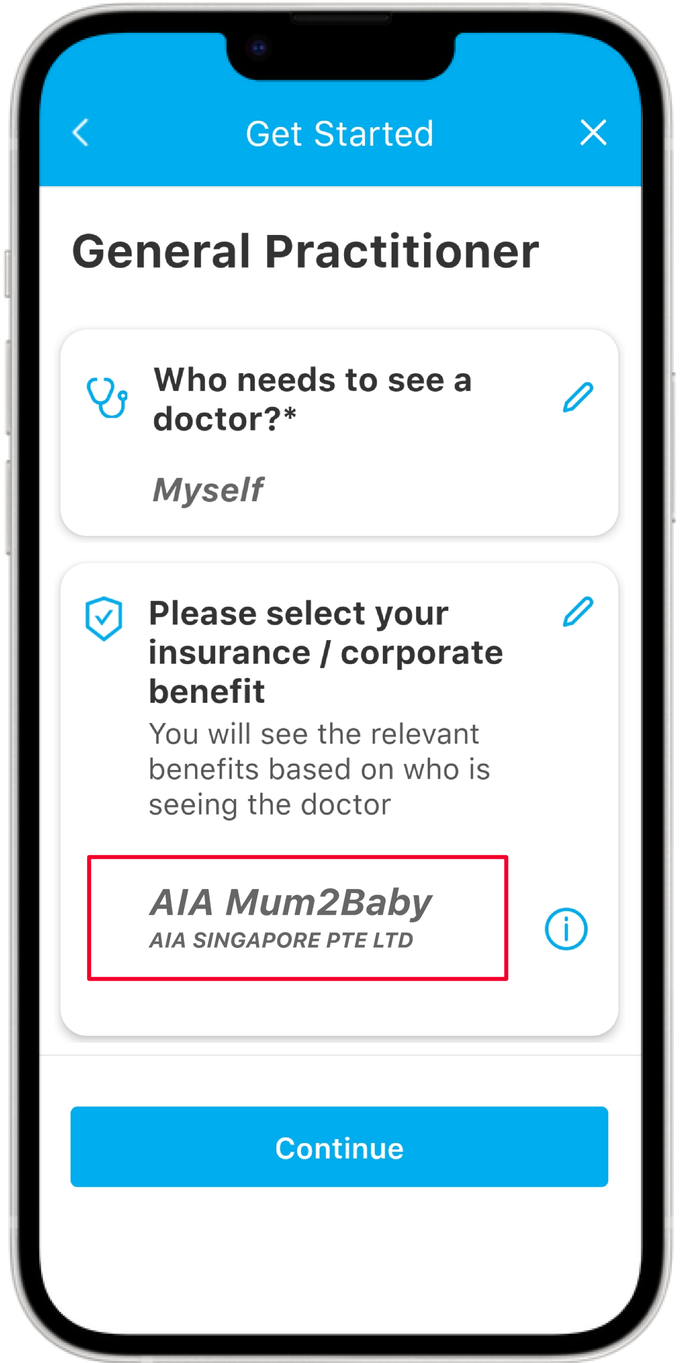
Then, tap on **‘AIA Mum2Baby’**.



ACTIVATING YOUR AIA BENEFIT

4.

Enter your details as per your AIA Insurance policy and tap **‘Confirm’**.

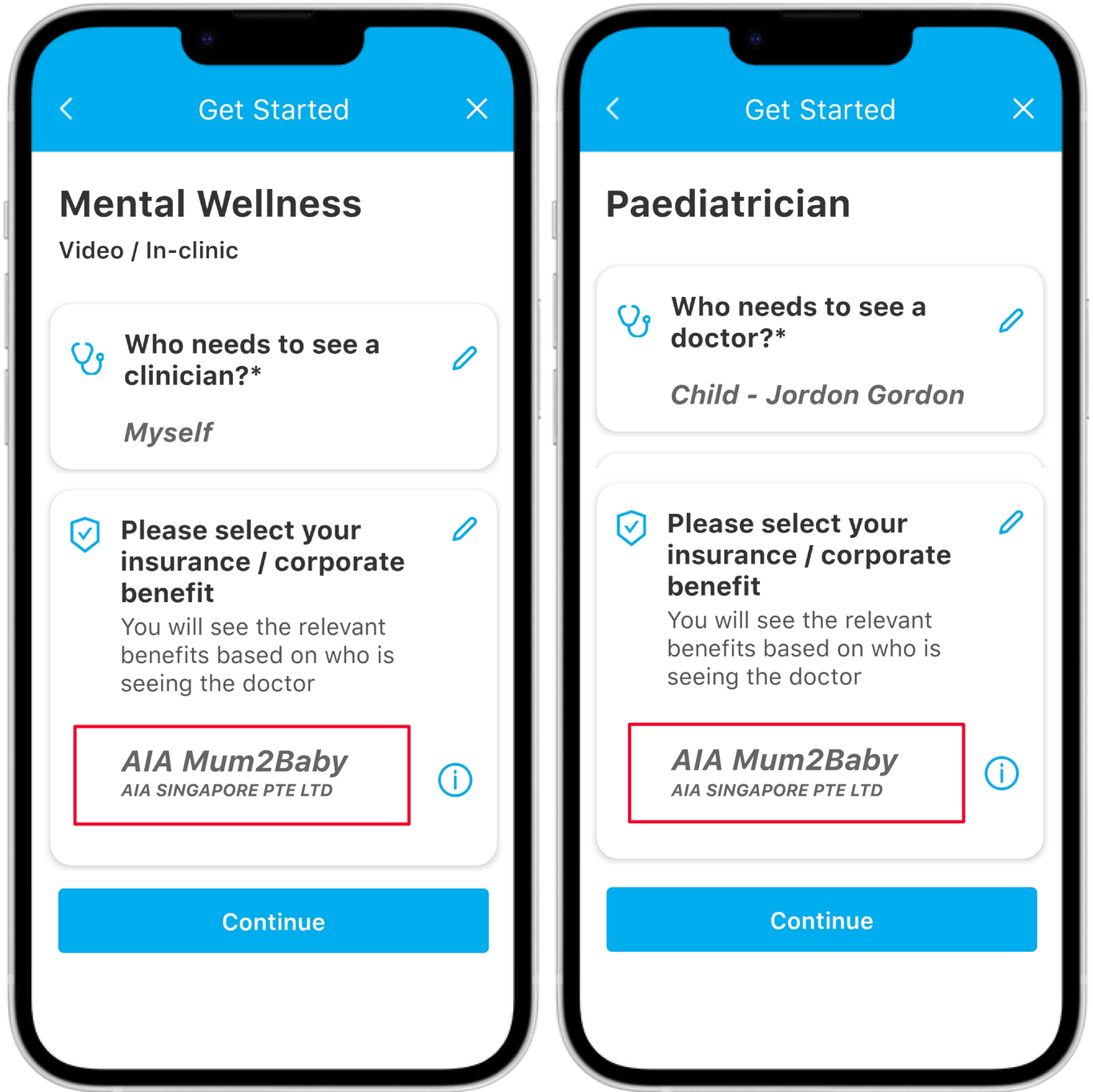


ACTIVATING YOUR AIA BENEFIT

5.

Remember to select your **‘AIA Mum2Baby’** benefit when teleconsulting a WhiteCoat GP to utilise your benefit.

Normal retail rates will apply if you select to consult under your **‘Myself’** default profile.



ACTIVATING YOUR AIA BENEFIT

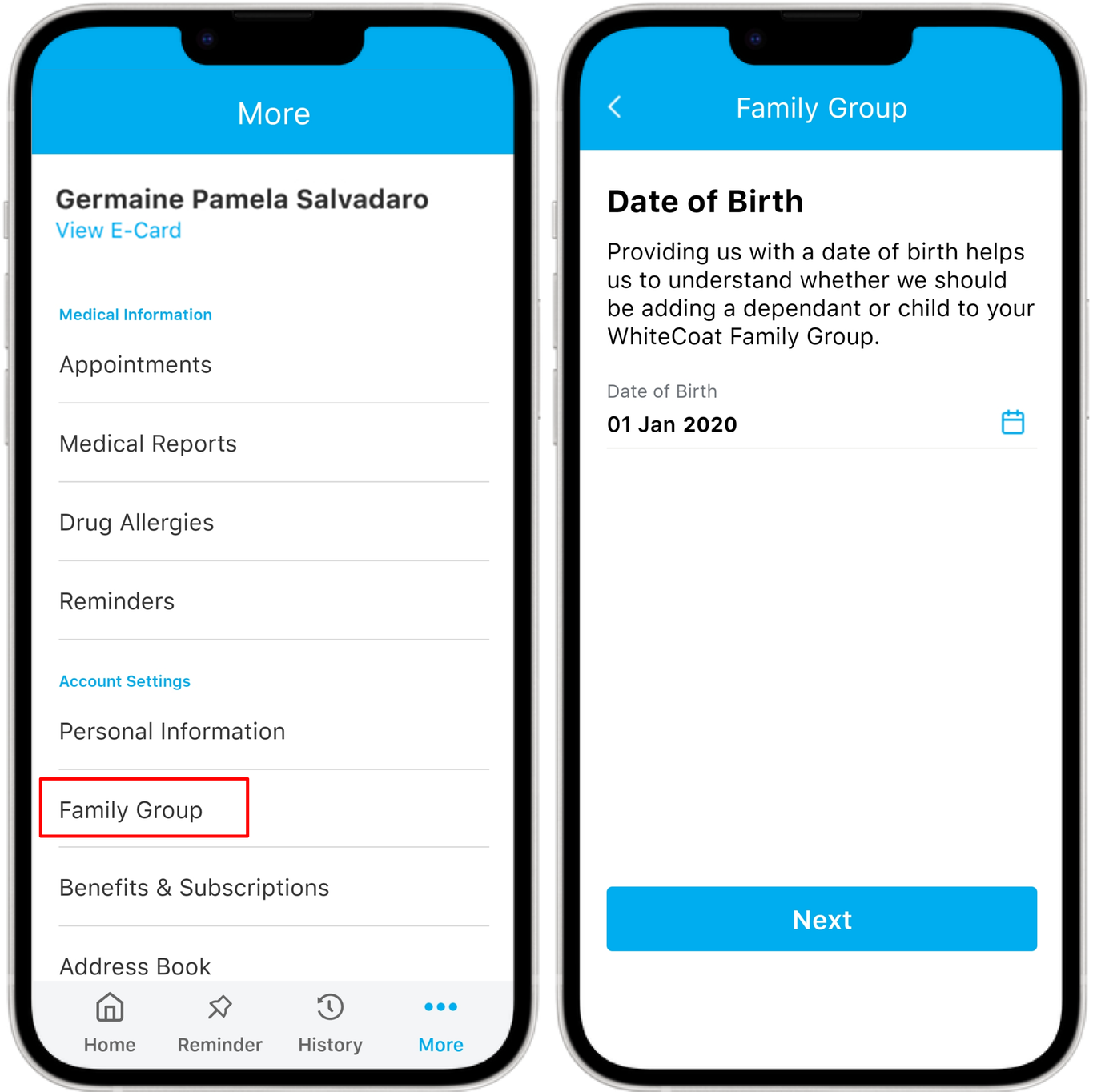
6.

Similarly for Mental Wellness teleconsults, select your **‘AIA Mum2Baby’** benefit to utilise your benefit.

For Paediatrician teleconsults, select your child’s profile, and **‘AIA Mum2Baby’** benefit to utilise your benefit.

Adding Your Dependant / Child

Download the
WhiteCoat App
Now



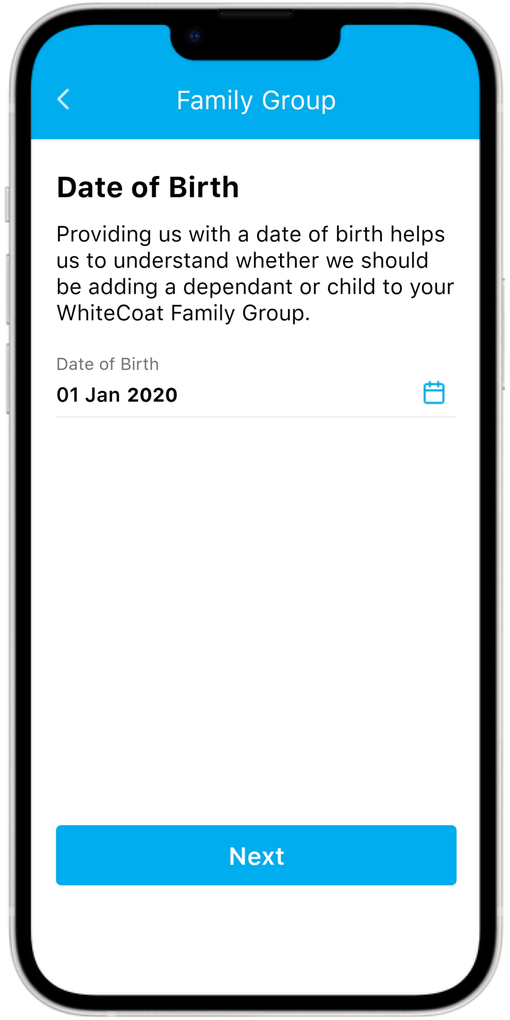
ADDING YOUR DEPENDANT

1.

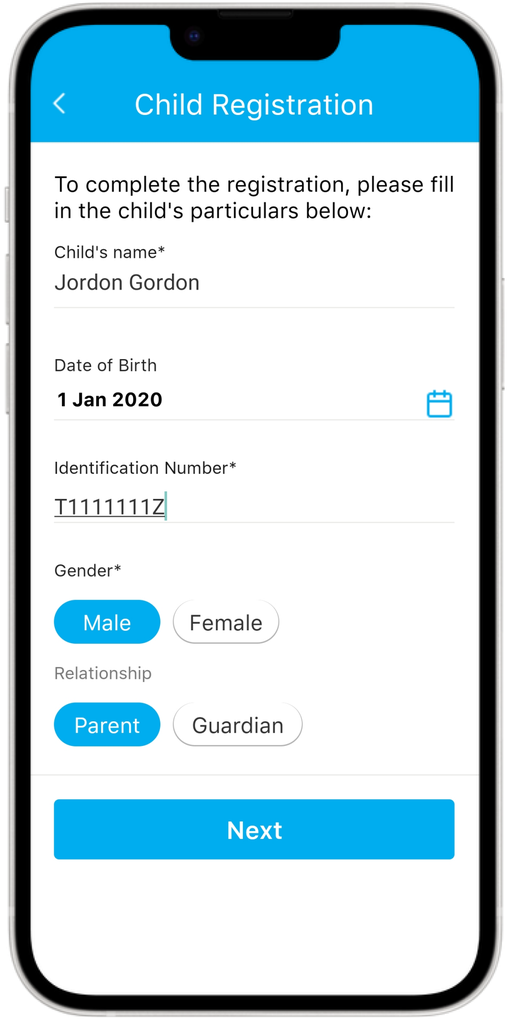
Tap on **‘More’** and select **‘Family Group’**.

This will lead to a child registration or adding a dependant, depending on the age of the family member.

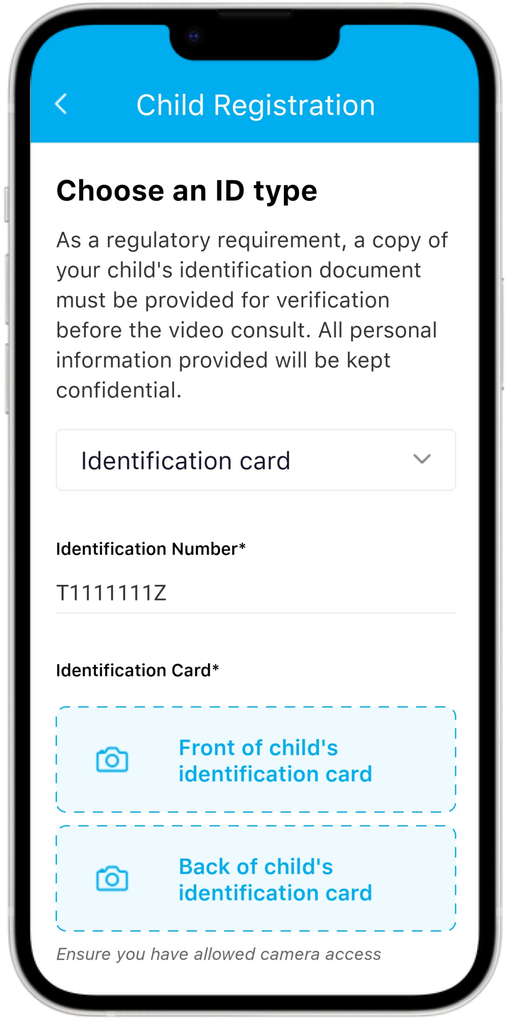
ADDING YOUR DEPENDANT (BELOW 16)



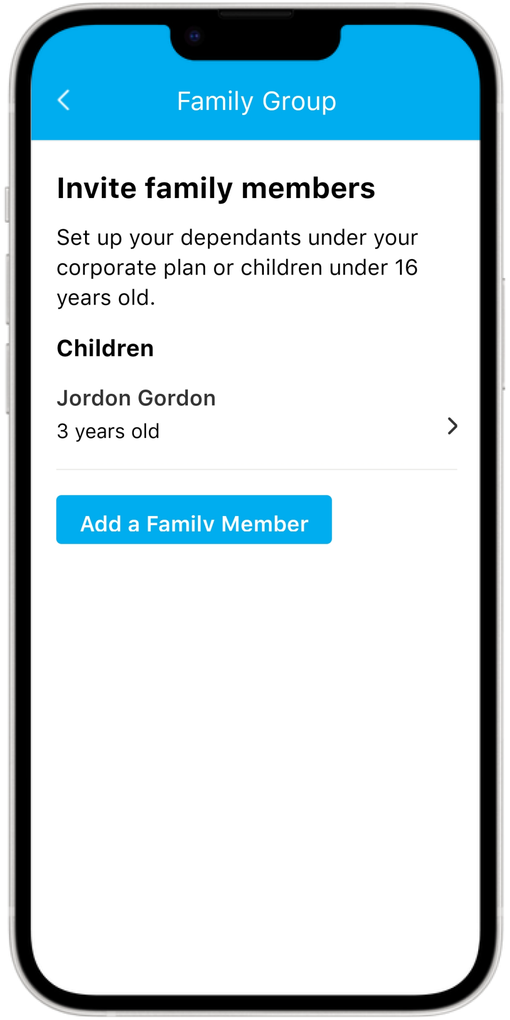
2.
Input your dependant / child's date of birth



3.
Input your dependant / child's particulars as shown



4.
Upload your dependant / child's identification document



5.
Your Child's account has been successfully activated